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CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL

Dr Gwynne Jones.
Prif Weithredwr – Chief Executive

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RHYBUDD O GYFARFOD	NOTICE OF MEETING
PWYLLGOR GWAITH	THE EXECUTIVE
DYDD LLUN 15 GORFFENAF 2019 10.00 o'r gloch	MONDAY 15 JULY 2019 10.00 am
SIAMBR Y CYNGOR SWYDDFEYDD Y CYNGOR LLANGFNI	COUNCIL CHAMBER COUNCIL OFFICES LLANGFNI
Swyddog Pwyllgor	Ann Holmes 01248 752518 Committee Officer

AELODAU/MEMBERS

Plaid Cymru/Party of Wales

Llinos Medi Huws, Carwyn Jones, R Meirion Jones, Alun W Mummery, Robert G Parry, OBE, FRAGS, Robin Wyn Williams

Annibynnol/Independent

Richard Dew, Dafydd Rhys Thomas, Ieuan Williams

COPI ER GWYBODAETH / COPY FOR INFORMATION

I Aelodau'r Cyngor Sir / To the Members of the County Council

Bydd aelod sydd ddim ar y Pwyllgor Gwaith yn cael gwahoddiad i'r cyfarfod i siarad (ond nid i bleidleisio) os ydy o/hi wedi gofyn am gael rhoddi eitem ar y rhaglen dan Reolau Gweithdrefn y Pwyllgor Gwaith. Efallai bydd y Pwyllgor Gwaith yn ystyried ceisiadau gan aelodau sydd ddim ar y Pwyllgor Gwaith i siarad ar faterion eraill.

A non-Executive member will be invited to the meeting and may speak (but not vote) during the meeting, if he/she has requested the item to be placed on the agenda under the Executive Procedure Rules. Requests by non-Executive members to speak on other matters may be considered at the discretion of The Executive.

Please note that meetings of the Committee are filmed for live and subsequent broadcast on the Council's website. The Authority is a Data Controller under the Data Protection Act and data collected during this webcast will be retained in accordance with the Authority's published policy.

A G E N D A

1 DECLARATION OF INTEREST

To receive any declaration of interest from a Member or Officer in respect of any item of business.

2 URGENT MATTERS CERTIFIED BY THE CHIEF EXECUTIVE OR HIS APPOINTED OFFICER

No urgent matters at the time of dispatch of this agenda.

3 MINUTES (Pages 1 - 10)

To submit for confirmation, the draft minutes of the meeting of the Executive held on 17 June 2019.

4 MINUTES - CORPORATE PARENTING PANEL (Pages 11 - 16)

To submit for adoption, the draft minutes of the Corporate Parenting Panel held on 10 June 2019.

5 THE EXECUTIVE'S FORWARD WORK PROGRAMME (Pages 17 - 28)

To submit a report by the Head of Democratic Services.

6 DRAFT FINAL ACCOUNTS 2018/19 (Pages 29 - 40)

To submit a report by the Head of Function (Resources)/Section 151 Officer.

7 WELSH CHURCH ACT FUND (Pages 41 - 54)

To submit a report by the Head of Function (Resources)/Section 151 Officer.

8 ARFOR PROGRAMME (Pages 55 - 60)

To submit a report by the Chief Executive.

9 ANNUAL REPORT OF THE STATUTORY DIRECTOR OF SOCIAL SERVICES (Pages 61 - 104)

To submit a report by the Interim Director of Social Services.

10 EXCLUSION OF THE PRESS AND PUBLIC (Pages 105 - 106)

To consider adoption of the following:-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during discussion on the following item on the grounds that it may involve the disclosure of exempt information as defined in Schedule 12A of the said Act and in the attached Public Interest Test”.

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11 SUPPORTED LIVING (LEARNING DISABILITIES) COMMISSIONING OPTIONS
(Pages 107 - 122)

To submit a report by the Interim Director of Social Services.

12 EXCLUSION OF THE PRESS AND PUBLIC (Pages 123 - 126)

To consider adoption of the following:-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during discussion on the following item on the grounds that it may involve the disclosure of exempt information as defined in Schedule 12A of the said Act and in the attached Public Interest Test”.

13 COUNCIL HOUSING - DEVELOPMENT OF 10 OR MORE UNITS (Pages 127 - 132)

To submit a report by the Head of Housing Services.

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THE EXECUTIVE

Minutes of the meeting held on 17 June, 2019

- PRESENT:** Councillor Llinos Medi (Chair)
Councillor Ieuan Williams (Vice-Chair)
- Councillors Richard Dew, Carwyn Jones, R. Meirion Jones, Alun Mummery, R.G. Parry, OBE FRAGS, Dafydd Rhys Thomas, Robin Williams
- IN ATTENDANCE:** Assistant Chief Executive (Partnership, Community & Service Improvement)
Head of Function (Resources) & Section 151 Officer
Head of Function (Council Business)/Monitoring Officer
Head of Children and Families' Services (for item 12)
Head of Learning (for item 11)
Head of Profession (Human Resources) & Transformation Programme, Business Planning and Performance Manager (GM) (for items 5 & 6)
Interim Head of Highways, Waste and Property (for item 14)
Chief Waste Management Officer (MPE) (for item 14)
Policy and Strategy Manager (for item 4)
Committee Officer (ATH)
- APOLOGIES:** Dr Gwynne Jones, Chief Executive
- ALSO PRESENT:** Councillor Glyn Haynes
-

1. DECLARATION OF INTEREST

Councillor Robin Williams declared a personal but not prejudicial interest with regard to item 11 on the agenda.

Councillor Glyn Haynes (not a member of the Executive) declared a personal interest with regard to item 14 on the agenda.

2. URGENT MATTERS CERTIFIED BY THE CHIEF EXECUTIVE OR HIS APPOINTED OFFICER

None to report.

3. MINUTES

The minutes of the previous meeting of the Executive held on 20 May, 2019 were presented for the Executive's approval.

It was resolved that the minutes of the previous meeting of the Executive held on 20 May, 2019 be confirmed as correct.

4. THE EXECUTIVE'S FORWARD WORK PROGRAMME

The report of the Head of Democratic Services incorporating the Executive's Forward Work Programme for the period from July, 2019 to February, 2020 was presented for consideration and the following changes were noted -

New Items for the 15 July, 2019 meeting –

- Item 3 – Welsh Church Act Fund (approval of new arrangements)
- Item 4 – Supported Living Arrangements (Learning Disabilities) : Commissioning Options
- Item 7 – Council Housing: Developments of 10 or more units

Items re-scheduled –

- Item 15 – Learning Disabilities: Transformation of Daytime Opportunities (consent regarding the engagement process) from 15 July to the 16 September, 2019 meeting and consequently – Learning Disabilities: Transformation of Daytime Opportunities (report on the outcome of the engagement process and proposals for transformation) originally scheduled for 25 November has been removed from the Work Programme pending the confirmation of the timetable.
- Item 22 – Corporate Scorecard Quarter 2 2019/20 – arrangements for reporting to Scrutiny and the Executive to be reviewed and confirmed following internal discussion.

It was resolved to confirm the updated Forward Work Programme for the period from July, 2019 to February, 2020 as presented.

5. SCORECARD MONITORING REPORT – QUARTER 4 2018/19

The report of the Head of Profession (Human Resources)/Transformation incorporating the Corporate Scorecard for Quarter 4 2018/19 was presented for the Executive's consideration.

The Portfolio Member for Corporate Business provided a summary of performance at the end of 2018/19 which despite its being another challenging year for the public sector, was good overall, with most areas having performed to target the exceptions being two PIs in Adults' Services and one PI in the Regulation and Economic Development Service (paragraph 2.1.9 refers). Measures to address underperformance in these areas are being taken and monitored as described. Although Quarter 4 saw an improvement on the previous quarter in relation to attendance at work levels the cumulative score for the year at 10.34 WDL per FTE was over the 9.95 WDL per FTE target and remains an area of ongoing focus. Use of digital means - App Môn and the website - to contact and interact with the Council has continued to grow over the year with the Council's social media presence increasing again in Quarter 4. This is positive and will hopefully lead to greater use of online forms and online engagement which will drive the digital channel shift to enable residents to pay and request services online. The Portfolio Member took the opportunity to congratulate the staff and contractors of the Council's Waste Management Service following the annual survey by Keep Wales Tidy which placed Anglesey top of the local authority table with a 100% score for streets graded B or above .

The Programme, Business Planning and Performance Manager agreed that the end of year performance data was encouraging and places the Council in a strong position to continue making improvements to services into the future, the end result being the product of the ongoing work that is happening through the Senior Leadership Team, Scrutiny and the Executive.

In the absence of Scrutiny representatives, the Chair reported from the meeting of the Corporate Scrutiny Committee on 3 June, 2018 where Members in acknowledging the good

all round performance of PIs across the services, had also challenged the Portfolio Members and Officers on the areas where performance had fallen short seeking confirmation that they are the subject of attention, and had sought assurance also that the upward pattern of expenditure in Adults' Services is being managed in the face of increasing demand. Scrutiny had been assured by the mitigation measures proposed to address those areas where performance was below target and had been happy to recommend the same to the Executive.

The Chair in closing remarks acknowledged the work of the Council's staff in getting to this position and said it was easy to focus on the few Red areas on the Scorecard thereby failing to give proper regard to the prevailing Green areas where service performance has met target. The Executive was agreed that since the introduction and implementation of the Corporate Scorecard, the Council has evolved and matured in terms of systematically evaluating and reporting on its performance.

It was resolved to accept the Corporate Scorecard report for Q4 2018/19, to note the areas in which the Senior Leadership Team is managing to secure improvements into the future and to accept the mitigation measures in relation to those areas as outlined therein.

6. ANNUAL DELIVERY DOCUMENT 2019/20

The report of the Head of Profession (Human Resources)/Transformation incorporating the Annual Delivery Document for 2019/20 was presented for the Executive's consideration. The document explains how the Council will achieve its key priorities over the next twelve month period in the context of the wider objectives of the Corporate Plan 2017-22.

The Programme, Business Planning and Performance Manager advised that the document provides the details of the Council's aspirations for the year and is based on the work undertaken in annual service reviews and in annual service business planning meetings which taken together have influenced the expectations of the Council corporately for the year ahead.

The Executive in indicating that it was satisfied with the contents of the Annual Delivery Document and that it believed the aspirations which it reflected were capable of being realised was mindful also that the best laid plans can be frustrated by events beyond the Council's control. The Executive queried the publication of the Annual Delivery Document three months into the new financial year when its purpose is to set out the objectives for the upcoming year and asked whether it was feasible to bring forward its publication. The Programme, Business Planning and Performance Manager advised that whilst ideally, publication would take place at the start of the new financial year in April each year, end of year closure procedures for the preceding year e.g. the Council's accounts, first have to be completed added to which is the fact that the Delivery Document is informed by services' recognition of what needs to be done in the year ahead with the business planning work for this not completed until early April.

Although it recognised that earlier publication might be a challenge, the Executive was of the view that this should be the objective and was agreed in making a recommendation to that effect.

It was resolved –

- **To authorise Officers through the Portfolio Member for Corporate Business to undertake the task of completing the final draft of the Annual Delivery Document for 2019/20 and to recommend its adoption by the Full Council at its meeting in 15 July, 2019.**

- **That the Executive confirms the deliverability of the said document as a plan which identifies the work of the Council aligned to the priorities of the Council's Plan scheduled for delivery during 2018/19.**
- **That for future years publication of the Annual Delivery Document be brought forwards in the financial year.**

7. REVENUE BUDGET MONITORING QUARTER 4 2018/19

The report of the Head of Function (Resources)/Section 151 Officer setting out provisional revenue outturn position for 2018/19 including the main budget variances was presented for the Executive's consideration.

The Portfolio Member for Finance said that having projected a year-end overspend from Quarter 1 onwards, the actual position at the end of Quarter 4 2018/19 of an overspend of £633k is better than expected and is greatly improved on Quarter 2 when a significant overspend was forecast. Pressure still remains on a number of service budgets with a net overspend of £2,287k, and the main areas to note where the pressures are greatest - Children's Services, Adults' Services and Central Education Services – are those that have been reported on throughout the year. The improved position is largely down to one-off savings on corporate budgets and to the efforts made by services from the end of Quarter 2 to curtail expenditure the cumulative effect of which has contributed to reducing the overspend. Looking forward into 2019/20, the Council will hold a reasonable level of general reserves although at £5.9m they remain below the recommended £6.76m level agreed by Council, and service budgets have been increased to reflect the increased demand. Along with the continued close monitoring of the budget position during the year, this should ensure that the risk of a significant overspend during 2019/20 is limited.

The Head of Function (Resources)/Section 151 Officer advised that despite the improved position overall, three of the Council's services – Children and Families' Services, Learning, and Adults' Services continue to experience pressures. Although additional funds provided for in the 2019/20 budget should help Children and Families' Services address its increasing costs within the Looked After Children section, this is dependent on demand in this and in Adults' Services remaining constant. The Officer referred to the financial situation in the Island's schools which was not documented in the report but which had worsened by the end of 2018/19 with 12 primary schools and 3 secondary schools now in deficit compared to 3 primaries and 1 secondary at the end of 2017/18. The special school also remains in deficit. Consequently, school balances have reduced from £1.8m at the end of 2017/18 to £633k at the end of 2018/19. The schools' budget position therefore needs to be borne in mind when considering the figures.

The Executive welcomed the better than predicted results for 2018/19 acknowledging that this was in part fortuitous due to one off corporate savings that might not be repeated in future years but recognising also that services had played their part by curbing expenditure. It was agreed that the outlook remains challenging and that further, a close eye needs to be kept on the financial situation in schools.

It was resolved –

- **To note the position set out in appendices A and B of the report in respect of the Authority's financial performance to date and expected outturn for 2018/19.**
- **To note the summary of Contingency budgets for 2018/19 as detailed in Appendix C of the report.**
- **To note the position of the Invest to Save Programme set out in Appendix CH.**
- **To note the position of the efficiency savings for 2018/19 in Appendix D.**
- **To note the monitoring of agency and consultancy costs for 2018/19 in Appendices DD and E.**

- **To note that the outturn reported in the document remains provisional until the completion of the statutory audit.**

8. CAPITAL OUTTURN REPORT 2018/19

The report of the Head of Function (Resources)/Section 151 Officer setting out the financial performance of the capital budget for the 2018/19 financial year was presented for the Executive's consideration.

The Portfolio Member for Finance reported that the budget for the General Fund was £46.521m with expenditure of only £21.650m incurred at 31 March, 2019 equating to 47% of the budget. This was due primarily to the large underspend against six large projects details of which are provided in paragraph 2.2 of the report; these did not progress as much as anticipated because of delays caused by various reasons and, in the case of the New Highway to Wylfa Newydd, because of the suspension of the project. The funding for the projects will be carried forward to 2019/20 with no loss of resources to the Council.

The Head of Function (Resources)/Section 151 Officer confirmed that the result was in line with the projections in Quarters 2 and 3. With large capital projects unexpected delays do normally occur and it is not unusual to see expenditure on these types of projects slipping.

The Chair thanked the Finance Scrutiny Panel for its input also in terms of scrutinising this and other budget monitoring reports.

It was resolved –

- **To note the draft outturn position of the Capital Programme 2018/19 that is subject to audit.**
- **To approve the carry-forward £3.065m to 2019/20 for the underspend on the programme due to slippage. The funding for this will also carry-forward to 2019/20 as per paragraph 4.2 of Appendix A.**

9. HOUSING REVENUE ACCOUNT BUDGET MONITORING – FINANCIAL YEAR 2018/19

The report of the Head of Function (Resources)/Section 151 Officer setting out the financial performance of the Housing Revenue Account for the financial year 2018/19 was presented for the Executive's consideration.

The Portfolio Member for Finance reported that details of income and expenditure under the Housing Revenue Account for 2018/19 are provided in Appendix A to the report and show that the account was overspent by £121k on the revenue side with income £55k lower than the original budget and expenditure £66k above the original budget. Capital expenditure was £7.3m below budget as detailed in Appendix B to the report. The surplus combining both revenue and capital is £7.2m better than the budget which is largely the result of the lower than budgeted capital expenditure.

The Head of Function (Resources)/Section 151 Officer said that the balance of the HRA which was £8,387k at the end of the 2018/19 financial year is ring-fenced and will be used as a contribution to funding future HRA expenditure only.

It was resolved to note the position set out in respect of the financial performance of the Housing Revenue Account (HRA) for the financial year 2018/19.

10. CORPORATE DEBT RECOVERY POLICY

The report of the Head of Function (Resources)/Section 151 Officer seeking the Executive's

approval for the Corporate Debt Policy as appended was presented for consideration.

The Portfolio Member for Finance reported that the policy presented for the Executive's approval details at page 3 the principles to be adopted by the Isle of Anglesey County Council in the collection of debts owed to the Council. The Portfolio Member read out the principles as listed and highlighted the importance of the Council having a clear and agreed approach to debt collection which enables it to address the various debts owed and to deal appropriately with individuals/businesses who are in debt to the Council.

The Head of Function (Resources)/Section 151 Officer agreed that in the current difficult financial climate having a process in place to recover debt is important recognising also that some individuals may be finding it difficult to pay and may need help in meeting their financial obligations whilst others may be classed as vulnerable and will need to be treated with sensitivity and discretion. The Council will therefore operate a supportive approach to debt recovery which meets the needs of individuals and offers signposting to independent support agencies. The Policy explains the principles that will be applied in the recovery of all debt and the additional procedural policies will provide more details on arrangements for collecting debt in each of the specific areas. In addition, the Council has for some time been working on improving its processes for making payments including facilitating payments in advance and enabling individuals to set up their own direct debits to pay Council Tax, and to apply for discounts and exemptions online. Making administrative processes more efficient so that people can do more for themselves will allow the Council to focus more on debt recovery.

The Executive in accepting the policy noted specifically that it makes provision for individuals who may be in financial difficulties and struggling to pay and signposts them to organisations which can offer further advice and support, which it welcomed.

It was resolved to approve the Corporate Debt Policy as presented.

11. LOWERING THE AGE OF ADMISSION AT YSGOL HENBLAS

The report of the Head of Learning on the response to the statutory notice of the proposal to lower the age of admission at Ysgol Henblas was presented for the Executive's consideration.

The Portfolio Member for Education, Libraries, Culture and Youth reported that in accordance with the School Standards and Organisation (Wales) Act 2013, the Organisation Code 011/2018 and following the Executive's approval at its meeting on 29 April, 2019 of the proposal to lower the admission age at Ysgol Henblas to admit pupils part-time from the September following their 3rd birthday, to take effect from 31 August, 2019, a statutory notice of the same was issued on 13 May, 2019 following which a statutory objection period of 28 days was held on the proposal. The Portfolio Member said that as no objections had been received, the recommendation is that the Executive conclusively confirms the proposal.

The Head of Learning confirmed that no negative comments had been received during the statutory consultation or the statutory objection period. There is a strong relationship between the school and the cylch which provides a good foundation for collaboration in future. No equality impacts are envisaged and staff are supportive of the proposal and are willing to look at the options with regard to the issue of 10 hour care in a way that is convenient to parents.

It was resolved to confirm the proposal to lower the age of admission at Ysgol Henblas as from 31 August, 2019.

12. CHILDREN AND FAMILIES SERVICES PROGRESS REPORT

The report of the Head of Service on progress and improvements to date within Children and Families' Services was presented for the Executive's consideration.

The Chair and Portfolio Member for Social Services highlighted the statistical information contained within the report which provides tangible evidence of the improved performance in Quarter 4 2018/19 against the key service indicators documented, and which also reflects the positive changes and developments that are happening within the service as a whole. The Service is now working to a new 3 year, 5 themed Service Development Plan which has replaced the previous Service Improvement Plan. The Chair reported that the Corporate Scrutiny Committee in considering the report had acknowledged the progress made and had congratulated the Service thereon and had also endorsed the formation of a Social Services Improvement Panel which will see the same level of scrutiny applied to Adults' Services as Children's Services.

The Head of Children and Families' Service referred to the complaints and positive comments received by the service with Quarter 4 seeing a reduction in Stage 1 complaints whilst 12 compliments were logged during the quarter. Over the course of the year the Service received 30 Stage 1 complaints and 2 Stage 2 complaints; there were no Ombudsman investigations and a total of 68 compliments were received indicating appreciation for the way staff communicate and listen, their professionalism, knowledge and efficiency and the support provided. During the period new Aftercare policies have been developed and implemented as well as a policy covering financial matters for looked after children. The new Fostering Package has generated a number of enquiries about fostering some of which have progressed to assessment; it is hoped that the renewed interest will translate into additional placements on Anglesey for children who are looked after.

The Executive in congratulating Children and Families' Services on their ongoing progress sought more information about the impact which investing in preventative measures has had and how those measures might be providing added value.

The Head of Children and Families' Services clarified that the Resilient Families Team which seeks to provide timely intervention for families in need of support is currently working with 71 children 50 of whom could potentially have been placed in care had there not been an input by the team.

It was resolved that the Executive confirms it is satisfied with the pace of progress and improvements made to date within Children and Families Services.

13. EXCLUSION OF THE PRESS AND PUBLIC

It was considered and resolved to exclude the press and public from the meeting for the discussion on the following item on the grounds that it involved the disclosure of exempt information as defined in Schedule 12A to the said Act and in the Public Interest Test as presented.

14. PROVISION OF THE WASTE COLLECTION AND STREET CLEANSING SERVICE

The joint report of the Head of Function (Resources)/Section 151 Officer and the Acting Head of Service (Highways, Waste and Property) with regard to the delivery of the Council's Waste Collection and Street Cleansing Service as from April, 2021 was presented for the Executive's consideration.

The Executive was provided with background information about the current contract which has been delivered externally by Biffa Ltd. since 2012 and which comes to an end on 31 March, 2021. In order to assist in determining whether the service post March, 2021 is to be

delivered by re-procuring externally or by bringing the contract in-house, the Council commissioned WRAP Cymru (at no cost to the Authority) to assist in the evaluation process and to provide an assessment of the financial implications of internal delivery in comparison with the cost of continued externalisation. The report by WRAP Cymru was provided to the Executive and detailed the qualitative factors and risks associated with the two options broken down into specific areas.

The Head of Function (Resources)/Section 151 Officer outlined the main issues to be considered in relation to internalisation/externalisation and what both entailed. Should the Executive approve continuing to externalise the contract and commence a formal procurement process in order to appoint a contractor, which is the recommended option, then there are pricing options in connection with service provision that can be considered for inclusion in the tender information documentation; the Officer elaborated upon these and highlighted the considerations attached to each. These were listed in recommendation 3 of the report.

The Executive discussed the service delivery options with the Officers and having regard to the information provided, was in agreement that based on cost and best value considerations, continued externalisation of the service is the most beneficial option to the Council noting also the views of Scrutiny on this and other points as aired in a constructive discussion on the matter at the meeting of the Partnership and Regeneration Scrutiny Committee on 13 June.

The Executive raised a number of questions on the information presented and sought clarity also on the length of the contract noting that some flexibility was needed. Having reflected on and debated the matter, and having considered the clarifications provided by Officers and the input of Scrutiny, the Executive was agreed that a formal procurement process to appoint a contractor for the new waste management contract should begin in accordance with recommendations 1 to 3 of the report but with the following amendments/ additions –

- **Option for contract extension** – the contract should run for an initial period of 8 years with the option to extend the contract for up to a maximum of 12 years (making a potential of 20 years in total) subject to a comprehensive review after 6 years.
- **Powers to be delegated to the Head of Service (Highways, Waste and Property)** – powers to be thus delegated as per recommendation 2 of the report should be exercised in consultation with the Portfolio Holder and,
- **Pricing options to be included in the tender information documentation** as per recommendation 3 of the report - these should additionally include a request to bidders to provide tender prices based on paying both the National Living Wage and on paying the Real Living Wage.

It was resolved to approve recommendations 1 to 3 of the report with regard to commencing a formal procurement process (as described in Appendix 3) to appoint a contractor to undertake the Waste Collection and Street Cleansing Contract from 5 April, 2021 subject to the amendments made at the meeting in respect of the following

- **Option for contract extension;**
- **Powers to be delegated to the Head of Service (Highways, Waste and Property) which are to be exercised in consultation with the Portfolio Holder and,**
- **Pricing options to be included in the tender information documentation to additionally include a request to bidders to provide tender prices based on paying both the National Living Wage and on paying the Real Living Wage.**

**Councillor Llinos Medi
Chair**

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CORPORATE PARENTING PANEL

Minutes of the meeting held on 10 June, 2019

- PRESENT:** Dr Gwynne Jones (Chief Executive) (Chair)
- Councillor R. Meirion Jones (Portfolio Member for Education, Libraries, Culture and Youth)
Councillor Alun Mummery (Portfolio Member for Housing and Supporting Communities)
Councillor Margaret M. Roberts (Partnership and Regeneration Scrutiny Committee)
Barbara Jones (Anglesey Foster Carers' Association)
Liz Fletcher (BCUHB)
Fôn Roberts (Head of Children and Families' Services)
Dawn Owen (Independent Reviewing Officer)
Llyr Bryn Roberts (Service Manager, Children's Services)
Keith Walters (Practice Leader – Child Placement Team)
Heulwen Owen (Looked After Children Education Liaison Officer)
Llinos Edwards (Looked After Children Nurse)
Sioned Owen (TGP Cymru) (for item 4)
Ann Holmes (Committee Officer)
- APOLOGIES:** Councillor Llinos Medi Huws (Leader & Portfolio Member for Social Services), Councillor Richard Griffiths (Corporate Scrutiny Committee)
-

1 DECLARATION OF INTEREST

No declaration of interest was received.

2 MINUTES OF THE 10 DECEMBER, 2018 MEETING

The minutes of the previous meeting of the Corporate Parenting Panel held on 18th March, 2019 were presented and were confirmed as correct.

3 MATTERS ARISING

- **Voices From Care Cymru**

The Children's Services Manager confirmed that he had made enquiries with the Office of the North Wales Police and Crime Commissioner about the availability of proceeds of crime money to help fund the Voices from Care Cymru Project to set up a monthly participation group for care experienced children and young people to help co-produce an Ynys Môn Looked After Children and Care Leavers' Strategy, but had received no reply to date.

It was agreed that the Children's Services Manager should follow up the initial enquiry with the Office of the North Wales Police and Crime Commissioner.

- **Children's Social Worker Workloads**

The Children's Services Manager gave a power point presentation on the workload of Children's Social Workers within the Children and Families' Service. The matter had arisen following an observation made by the Independent Reviewing Officers in a report to the Panel's previous meeting that they had the impression from practitioners that inconsistency in the quality of practice was due to workloads.

The presentation highlighted that as at 24 May, 2019 the caseload of each Social Worker within the Intensive Intervention Service which works with children who are looked after averaged 25 children with experienced Social Workers carrying higher caseloads than those with less experience. The Service's practice model provides that Practice Team Leaders have lower caseloads so that they are able to devote time to providing support and supervision to the small groups of staff which they lead. Caseloads are generic in nature meaning they are not confined to a particular expertise but span cases that involve a range of issues including care and support, child protection and children in care. Cases can be of varying complexity depending on the specific needs of the individual and/or family involved which also makes assessing caseloads more difficult. As of last week there were 87 children on the child protection register; 163 children in care and also 20 families who are the subject of court proceedings due to a variety of issues that can include neglect, substance misuse; allegations of abuse etc.; these are especially challenging because of the need to comply with the courts' expectations and timescales.

The following main issues were raised and noted by the Panel during the ensuing discussion –

- That the research undertaken is inconclusive as regards the ideal caseload size and that caseloads vary in number and complexity from authority to authority and between teams within services.
- That the data in the presentation does not reflect cases that may about to be closed, escalated or de-escalated.
- Whilst there are no published caseload benchmarking figures available to enable the Service to compare itself with other authorities in terms of what is manageable, informal enquiries with neighbouring authorities in Heads of Service meetings indicate that their numbers are similar and that higher caseloads do not necessarily mean poorer performance e.g. some authorities in England with 27+ average caseloads have received good Ofsted reports. The Service aspires to maintain caseloads at a level of between 18 and 25.
- That in assessing caseloads the experience of the staff holding the caseload is as important as the number of cases i.e. a newly qualified social worker would not be expected to hold a high caseload and that caseload weighting i.e. the volume of work a case is likely to generate is also taken into account.
- That there are no cases not allocated a Social Worker.
- That turnover of Children's Social Workers is a long-standing issue nationally within the profession because of the challenging nature of the work with caseloads being a factor. Workforce stability is recognised as key to providing continuity of care and to forming good relationships with looked after children and their families and is therefore a priority.

The Head of Children and Families' Services further clarified the process for closing and transferring cases between teams within the Service which require Care Plans and associated LAC documentation to be updated accordingly. Additionally, with regard to

workload pressures, Social Workers can talk through their workload with their Practice Leaders who are easily accessible and within reach; workload issues should in the first place be raised with Practice Leaders on a case by case basis.

It was AGREED to note the information presented about Children's Social Worker workloads and no further action was recommended.

4 TROS GYNNAL PLANT CYMRU (TGP CYMRU)

Sioned Owen, TCP Cymru presented the main points arising from the TCP Cymru documentation presented which comprised of the Quarter 4 2018/19 report in relation to Anglesey; the 2018/19 annual report for Anglesey as well as the 2018/19 North Wales Regional report which provided an analysis of take-up of advocacy services for those reporting periods and highlighted the following –

- An increase in the number of young people in Anglesey who accessed the service during 2018/19 which was also replicated on a regional level presenting a total of 109 issues up from the previous year's 63 issues which is a positive outcome.
- Referrals have come from three main sources with the majority being self-referrals with referrals also from Social Services and parents and carers. It would be good to see referrals from other sources as well especially from schools and foster carers which may indicate a need for further awareness raising in these areas about the availability of advocacy in order to improve the variation of referral sources. Notwithstanding, the issues presented showed a wide range of issues being dealt with.
- Support at meetings has again been the most common issue which young people in Anglesey present to TCP Cymru advocates this being a popular trend across North Wales.
- A total of 26 Active Offer referrals were made in Anglesey during the year with 16 moving on to issue based advocacy which can be taken to demonstrate the success of the NASA (National Approach to Statutory Advocacy) training provided to raise awareness of the Active Offer
- TCP Cymru has arranged to provide a presentation to all teams in Social Services on Anglesey on the advocacy service.

In considering the report, the Panel welcomed the increased use of advocacy by young people on Anglesey noting from the two case examples provided in the reports how advocacy can give voice to the wishes and feelings of looked after children and help bring about an appropriate outcome for the children involved. In order to increase foster carers' awareness of the availability of the advocacy service it was proposed that they be also included in the planned presentation by TCP Cymru to the Social Services' teams.

It was agreed that the documentation presented by Tros Gynnal Plant Cymru be noted and no additional action was recommended.

5 SERVICE REPORTS

Updates were provided by the Services as shown below –

- The **Looked After Children Education Liaison Officer's report** which highlighted the much improved performance against PIs over Quarters 2, 3 and 4 2018/19 particularly with regard to the preparation and submission of Personal Education Plans within timescale by schools and minimising change of schools for looked after children. It was noted that the Officer's current workload involved 118 children between 3 and 18 years old and 43 different educational establishments.

In response to questions by the Panel the Officer further clarified -

- That consideration has been given to school transport including sharing transport as well as paying for transport to school in cases where the placement is known to be short-term and that this had been a factor in enabling children who are looked after to stay in their schools.
- That a programme run by Canine Assisted Learning whereby a therapy dog visits schools had had an impact on a visit to Pencarnisiog School where interacting with the therapy dog (Teal) had an immediate positive effect on the attitude of some of the children.
- That a one day conference on the subject of Trauma Informed Schools would be held in July in collaboration with GwE with an invitation to attend extended to all schools. This follows difficulty in implementing a transfer by arrangement because of the time taken to identify a suitable school that was able to meet the needs of one child whose behaviour had become challenging. Additionally, it is intended to extend Boxall (resource for assessing children and young people's emotional, behavioural and social development) to all the Island's schools with 20 schools becoming "nurture" schools equipped to deal with the emotional needs of looked after children, the aim being to provide schools with a toolbox to be able to receive and accommodate looked after children.
- That a new booklet for schools – Cared for Children: Friendly Schools – had been launched by Rhondda Cynon Taf and Merthyr County Councils in April and had been shared with Anglesey schools. The booklet provides an excellent introduction for schools who might be accommodating children in care for the first time or which are unfamiliar with the children in care process.
- It was noted that staff changes are inevitable, and that the Service endeavours where possible to ensure that looked after children are allocated permanent rather than agency Social Workers.

It was agreed to note the information provided by the Looked After Children Education Liaison Officer's report and no further action was recommended.

- The **Looked After Children Health report** which highlighted a shortfall in terms of looked after children's health assessments conducted within timescale although it was emphasised that all health assessments are undertaken, and a significant improvement in the timeliness of notifications of placements made in relation both to children placed on Anglesey by other authorities and children placed out of county by Anglesey.

In response to questions by the Panel the LAC Nurse and Officers further clarified -

- That health assessments are essential because they provide a full picture of the cared for child's health on which a Health Plan is based which is then made available for the first LAC review of the child's care plan.
- That there had been some delays and a consequent knock on effect on completion within timescales due to the unavailability of community paediatricians who undertake the health assessments. Some authorities operate a different model whereby Nurse Practitioners carry out the health assessments forwarding only the relevant assessments for the paediatrician's attention but this model is dependent on nurse capacity.
- That there had been some practice issues about the transition of looked after young people to Adult Services falling between services because of their learning abilities. Initial discussions with the relevant teams/officers have been held. Additionally, a protocol is being developed jointly with Adults' Services both for looked after children and for children and young people with mental health issues

who are approaching the transition to Adults' Services but who do not yet meet the threshold for Adults' Services so that these cases can be progressed.

It was agreed to note the information provided by the Looked After Children's Nurse's report and no further action was recommended.

- **The Child Placement Team's report** (Qtrs. 1 and 2 2018/19) which highlighted a decrease in the use of private foster carers and an increase in the use of internal foster carers in the period which was very encouraging, with the Service also having been able to keep more children within their families. The report also provided an update on the Child Placement Team staff position, training courses provided and achievements and good practice identified.

In response to questions by the Panel the Child Placement Team Practice Leader and Officers further clarified -

- That the Fostering New Offer which is based on an enhanced package of benefit for Foster Carers was introduced as part of the Authority's fostering carers' recruitment and retention programme both in acknowledgement of the essential work which existing Foster Carers' undertake all day, every day and also as a recruitment aid for potential new Foster Carers. The data as at section 2 of the reports shows an increase in the number of applications and in the assessments that have subsequently begun following the launch of the New Offer which it is anticipated will generate a number of additional beds for fostering placements.
- That other forms of support – Friends and Family Support Group, Coffee and Cake sessions as well as the more formal Fostering Forum are all key to creating and maintaining a good supportive working relationship with the Authority's Foster Carers.
- That planned actions going forward include becoming "inspection ready"; ongoing development of policy and strategy and continuing to publicise the New Fostering Offer and increasing the number of Foster Carers registered to the Authority.

In considering the report, the Panel was pleased to note that the message from Foster Carers is that they appreciate the Fostering New Offer and that it is making a difference for them and it was keen to emphasise that the relationship between the Authority and its Foster Carers is one of partnership.

It was agreed to note the information provided by the Child Placement Team report and no further action was recommended.

6 FUN DAY: LOOKED AFTER CHILDREN AWARDS CEREMONY 21 SEPTEMBER, 2019

The Children's Services Manager reported that the 2019 Looked After Children Awards Ceremony (held biennially) would take on the form of a Fun Day with the awards being made at the end of the day, and would be held on 21 September at Bodedern Secondary School. An initial session with looked after children to generate ideas for the event had been held. Corporate Parenting Panel Members would be warmly welcomed.

7 NEXT MEETING

It was noted that the next meeting of the Corporate Parenting Panel was scheduled for Monday, 9 September, 2019 at 2:00 p.m. **It was requested and agreed that the Panel's**

meetings be re-scheduled to earlier in the day to accommodate those of the Panel's members with afternoon commitments.

**Dr Gwynne Jones
Chair**

DRAFT

ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	The Executive
Date:	15 July 2019
Subject:	The Executive's Forward Work Programme
Portfolio Holder(s):	Cllr Llinos Medi
Head of Service:	Lynn Ball Head of Function – Council Business / Monitoring Officer
Report Author: Tel: E-mail:	Huw Jones, Head of Democratic Services 01248 752108 JHuwJones@anglesey.gov.uk
Local Members:	Not applicable

A –Recommendation/s and reason/s
<p>In accordance with its Constitution, the Council is required to publish a forward work programme and to update it regularly. The Executive Forward Work Programme is published each month to enable both members of the Council and the public to see what key decisions are likely to be taken over the coming months.</p> <p>The Executive is requested to:</p> <p>confirm the attached updated work programme which covers August 2019 – March 2020;</p> <p>identify any matters for specific input and consultation with the Council's Scrutiny Committees and confirm the need for Scrutiny Committees to develop their work programmes further to support the Executive's work programme;</p> <p>note that the forward work programme is updated monthly and submitted as a standing monthly item to the Executive.</p>

* Key:
Strategic – key corporate plans or initiatives
Operational – service delivery
For information

B – What other options did you consider and why did you reject them and/or opt for this option?

-

C – Why is this a decision for the Executive?

The approval of the Executive is sought before each update is published to strengthen accountability and forward planning arrangements.

D – Is this decision consistent with policy approved by the full Council?

Yes.

DD – Is this decision within the budget approved by the Council?

Not applicable.

E – Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	The forward work programme is discussed at Heads of Service meetings ('Penaethiaid') on a monthly basis (standing agenda item). It is also circulated regularly to Heads of Services for updates.
2	Finance / Section 151 (mandatory)	
3	Legal / Monitoring Officer (mandatory)	
5	Human Resources (HR)	
6	Property	
7	Information Communication Technology (ICT)	
8	Scrutiny	
9	Local Members	Not applicable.
10	Any external bodies / other/s	Not applicable.

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For information

2

F – Risks and any mitigation (if relevant)	
1	Economic
2	Anti-poverty
3	Crime and Disorder
4	Environmental
5	Equalities
6	Outcome Agreements
7	Other
FF - Appendices:	
The Executive's Forward Work Programme: August 2019 – March 2020.	

G - Background papers (please contact the author of the Report for any further information):

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: August 2019 – March 2020

Updated: 3 July 2019



The Executive's forward work programme enables both Members of the Council and the public to see what key decisions are likely to be taken by the Executive over the coming months.

Executive decisions may be taken by the Executive acting as a collective body or by individual members of the Executive acting under delegated powers. The forward work programme includes information on the decisions sought, who will make the decisions and who the lead Officers and Portfolio Holders are for each item.

Page 20 It should be noted, however, that the work programme is a flexible document as not all items requiring a decision will be known that far in advance and some timescales may need to be altered to reflect new priorities etc. The list of items included is therefore reviewed regularly.

Reports will need to be submitted from time to time regarding specific property transactions, in accordance with the Asset Management Policy and Procedures. Due to the influence of the external market, it is not possible to determine the timing of reports in advance.

The Executive's draft Forward Work Programme for the period **August 2019 – March 2020** is outlined on the following pages.

Mae'r ddogfen hon hefyd ar gael yn Gymraeg / This document is also available in Welsh.

* Key:

S = Strategic – key corporate plans or initiatives

O = Operational – service delivery

FI = For information

THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: August 2019 – March 2020

Updated: 3 July 2019

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Service	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Briefing Session or Full Council (if applicable)
September 2019						
1	The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 16 September 2019
2	Annual Performance Report (Improvement Plan) 2018/19) Approval of report and recommendation to full Council.	Forms part of the Council's Policy Framework – a collective decision is required to make a recommendation to the full Council.	Corporate Transformation	Carys Edwards Head of Profession – HR and Transformation Cllr Dafydd Rhys Thomas	Corporate Scrutiny Committee 11 September 2019 – to be confirmed	The Executive 16 September 2019 Date to be confirmed.
3	Corporate Scorecard – Quarter 1, 2019/20 (S) Quarterly performance monitoring report.	This is a matter for the full Executive as it provides assurance of current performance across the Council.	Corporate Transformation	Carys Edwards Head of Profession – HR and Transformation Cllr Dafydd Rhys Thomas	Corporate Scrutiny Committee 11 September 2019	The Executive 16 September 2019
4	2019/20 Revenue Budget Monitoring Report – Quarter 1 (S) Quarterly financial monitoring report.	This is a matter for the full Executive as it provides assurance of current financial position across the Council.	Resources	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel Date to be confirmed.	The Executive 16 September 2019

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: August 2019 – March 2020

Updated: 3 July 2019

	Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Service	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Briefing Session or Full Council (if applicable)
5	2019/20 Capital Budget Monitoring Report – Quarter 1 (S) Quarterly financial monitoring report.	This is a matter for the full Executive as it provides assurance of current financial position across the Council.	Resources	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel Date to be confirmed.	The Executive 16 September 2019	
6	2019/20 HRA Budget Monitoring Report – Quarter 1 (S) Quarterly financial monitoring report.	This is a matter for the full Executive as it provides assurance of current financial position across the Council.	Resources	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel Date to be confirmed.	The Executive 16 September 2019	
7	Medium Term Financial Strategy	This is a matter for the Executive as it falls within the Council's Budget Framework.	Resources	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel Date to be confirmed	The Executive 16 September 2019	
8	Treasury Management Review 2018/19	This is a matter for the Executive as it falls within the Council's Budget Framework.	Resources	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams		The Executive 16 September 2019	

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: August 2019 – March 2020

Updated: 3 July 2019

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Service	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Briefing Session or Full Council (if applicable)
9 Learning Disabilities – Transformation of Daytime Opportunities Consent regarding the engagement process.		Adults' Services	Alwyn Jones Interim Director of Social Services Cllr Llinos Medi	Partnerships and Regeneration Scrutiny Committee w/c 8 September 2019	The Executive 16 September 2019	
10 CIW Inspection of Children's Services in Anglesey – Improvement Plan – Quarterly Progress Report		Children's Services	Fôn Roberts Head of Children's Services Cllr Llinos Medi	Children's Services Improvement Panel 22 August 2019 Corporate Scrutiny Committee 11 Sept 2019	The Executive 16 September 2019	
October 2019						
11 The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 28 October 2019	
12 Council House Lettings Policy (Local Connection) Approval of policy following public consultation.		Housing Services	Ned Michael Head of Housing Services Cllr Alun Wyn Mummery	Corporate Scrutiny Committee 11 Sept 2019	The Executive 28 October 2019	

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: August 2019 – March 2020

Updated: 3 July 2019

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Service	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Briefing Session or Full Council (if applicable)
13	Annual Monitoring Report - Joint Local Development Plan	Regulation and Economic Development	Dylan Williams Head of Regulation and Economic Development Cllr Richard Dew	Partnership and Regeneration Scrutiny Committee Date to be confirmed	The Executive 28 October 2019	
November 2019						
14	2020/21 Budget (S) To finalise the Executive's initial draft budget proposals for consultation.	Council Business	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel 3 & 5 Sept 2019 Corporate Scrutiny Committee Date to be confirmed	The Executive 11 November 2019	
15	The Executive's Forward Work Programme (S) Approval of monthly update.	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 25 November 2019	
16	Corporate Scorecard – Quarter 2, 2019/20 (S) Quarterly performance monitoring report.	Corporate Transformation	Carys Edwards Head of Profession – HR and Transformation Cllr Dafydd Rhys Thomas	Corporate Scrutiny Committee 4 November 2019 (date to be confirmed)	The Executive 25 November 2019 (date to be confirmed)	

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: August 2019 – March 2020

Updated: 3 July 2019

	Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Service	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Briefing Session or Full Council (if applicable)
17	2019/20 Revenue Budget Monitoring Report – Quarter 2 (S) Quarterly financial monitoring report.	This is a matter for the full Executive as it provides assurance of current financial position across the Council.	Resources	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel Date to be confirmed	The Executive 25 November 2019	
18	2019/20 Capital Budget Monitoring Report – Quarter 2 (S) Quarterly financial monitoring report.	This is a matter for the full Executive as it provides assurance of current financial position across the Council.	Resources	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel Date to be confirmed	The Executive 25 November 2019	
19	2019/20 HRA Budget Monitoring Report – Quarter 2 (S) Quarterly financial monitoring report.	This is a matter for the full Executive as it provides assurance of current financial position across the Council.	Resources	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel Date to be confirmed	The Executive 25 November 2019	
December 2019							
20	The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 16 December 2019	

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: August 2019 – March 2020

Updated: 3 July 2019

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Service	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Briefing Session or Full Council (if applicable)
21	CIW Inspection of Children's Services in Anglesey – Improvement Plan – Quarterly Progress Report	Children's Services	Fôn Roberts Head of Children's Services Cllr Llinos Medi	Children's Services Improvement Panel 18 November 2019 Corporate Scrutiny Committee To be confirmed	The Executive 16 December 2019	
January 2020						
22	The Executive's Forward Work Programme (S) Approval of monthly update.	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 27 January 2020	
February 2020						
23	2020/21 Budget (S) Adoption of final proposals for recommendation to the County Council.	Resources	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Robin Wyn Williams	Finance Scrutiny Panel Date to be confirmed Corporate Scrutiny Committee 3 February 2020	The Executive 17 February 2020	25 February 2020

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: August 2019 – March 2020

Updated: 3 July 2019

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Service	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Briefing Session or Full Council (if applicable)
24	The Executive's Forward Work Programme (S) Approval of monthly update.	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 17 February 2020	
March 2020						
25	The Executive's Forward Work Programme (S) Approval of monthly update.	Council Business	Huw Jones Head of Democratic Services Cllr Llinos Medi		The Executive 23 March 2020	

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ISLE OF ANGLESEY COUNTY COUNCIL	
REPORT TO:	EXECUTIVE COMMITTEE
DATE:	15 JULY 2019
SUBJECT:	SUMMARY OF DRAFT FINAL ACCOUNTS 2018/19
PORTFOLIO HOLDER(S):	COUNCILLOR ROBIN WYN WILLIAMS - PORTFOLIO HOLDER (RESOURCES)
HEAD OF SERVICE:	MARC JONES
REPORT AUTHOR:	CLAIRE KLIMASZEWSKI
TEL:	01248 751865
E-MAIL:	ClaireKlimaszewski@ynysmon.gov.uk
LOCAL MEMBERS:	n/a
A - Recommendation/s and reason/s	
<p>This report presents the draft Comprehensive Income and Expenditure Statement for 2018/19 and the Draft Balance Sheet as at 31 March 2019. The report also presents information about reserves and balances.</p> <p>It is important to note that these figures are unaudited and may, therefore, be subject to change. A report will be presented to the Council following the completion of the External Audit.</p> <p>Recommendations:-</p> <ol style="list-style-type: none"> 1) That the Executive note the draft unaudited main financial statements for 2018/19; 2) That the Executive note the position on earmarked reserves and to approve the use of, or increases to, individual reserves as noted in Appendix 4; 3) That the Executive approve the new reserves amounting to £1.270m as shown in Table 3 below; 4) That the Executive note the school balances position; 5) That the Executive note the HRA balances as at 31 March 2019. 	
B - What other options did you consider and why did you reject them and/or opt for this option?	
n/a	
C - Why is this a decision for the Executive?	
This matter is delegated to the Executive.	
CH - Is this decision consistent with policy approved by the full Council?	
Yes	
D - Is this decision within the budget approved by the Council?	
Yes	

DD - Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	No comment
2	Finance / Section 151 (mandatory)	n/a – this is the Section 151 Officer’s report
3	Legal / Monitoring Officer (mandatory)	No comment
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	
E - Risks and any mitigation (if relevant)		
1	Economic	
2	Anti-poverty	
3	Crime and Disorder	
4	Environmental	
5	Equalities	
6	Outcome Agreements	
7	Other	
F - Appendices:		
<ul style="list-style-type: none"> • Appendix 1 - Report summarising the main financial statements and impact on reserves. • Appendix 2 – Draft Comprehensive Income and Expenditure Statement 2018/19. • Appendix 3 – Draft Balance Sheet as at 31 March 2019. • Appendix 4 – Earmarked Reserves 2018/19. • Appendix 5 – School Balances per school. 		
FF - Background papers (please contact the author of the Report for any further information):		
<ul style="list-style-type: none"> • 2018/19 Revenue Budget outturn report 17 June 2019 to the Executive; • 18 February 2019 – Use of reserves and balances report to the Executive. 		

1. PURPOSE

This report aims to present the draft main financial statements for the financial year 2018/19. A summary of all reserves held by the Council is also presented for approval.

2. BACKGROUND

Historically, the Council has been required by law to produce a draft set of accounts which must be signed by the Section 151 Officer by the following 30 June. The Accounts and Audit (Wales)(Amendment) Regulations 2018 has brought forward the deadline for completion and signing of the draft accounts to 15 June for the financial years 2018/19 and 2019/20. This reduces, again by law, for the accounts for 2020/21 and beyond where the draft Statement of Accounts must be signed by 31 May each year. The draft accounts for 2018/19 have been completed and the external auditors, Deloitte LLP, will start the audit of the accounts on Monday, 1 July 2019. The legislation also brings forward the dates for the final audited accounts from 30 September to 15 September for the accounts relating to 2018/19 and 2019/20. The final audited accounts will need to be completed and signed by 31 July 2021 for Statement of Accounts relating to 2020/21 onwards.

2.1 The full draft Statement of Accounts 2018/19 will be presented to Audit Committee on 23 July 2019. The final audited accounts will be presented to Audit Committee and full Council in September 2019.

2.2 The main draft financial statements, the Comprehensive Income and Expenditure Account 2018/19 and the Balance Sheet as at 31 March 2019, are presented below.

3. THE DRAFT COMPREHENSIVE INCOME AND EXPENDITURE STATEMENT 2018/19

3.1 The draft Comprehensive Income and Expenditure Statement (CIES) 2018/19 is presented in Appendix 2.

3.2 This statement shows the cost of providing services in the year in accordance with the statutory accounting requirements and covers both the Council Fund and the Housing Revenue Account (HRA) in one financial statement. This presents the costs of services differently from that reported for draft outturn to the Executive on 17 June 2019.

3.3 Outturn is reported on the basis of the structure of organisation and reports on costs funded through the Revenue Support Grant and Council Tax, etc. The service headings on the CIES are also organised based on the organisation's structure at Service/Function level. However, the CIES also includes statutory accounting adjustments such as depreciation and pension adjustments which do not affect outturn, so the outturn report and the CIES are not directly comparable.

3.4 The CIES shows that the net cost of services was £132.675m with the deficit of £8.162m on the provision of services. The Government accepts that council tax payers should not be required to fund accounting adjustments such as depreciation. Therefore, local authority accounts exclude the impact of these in the note called Adjustments between Accounting Basis and Funding Basis under Regulations (note 7 in the Authority's Statement of Accounts). This note for 2018/19 shows £8.937m of accounting adjustments which are cancelled out in the Movement in Reserves Statement (MIRS). This means that the true impact on the Council and HRA reserves from the provision of services is reduced from a deficit on the provision of services of £8.162m to a surplus of £0.775m, which is an increase in Council reserves. This is due to an underspend in the Housing Revenue Account (HRA) and transfers into earmarked reserves which are discussed below.

- 3.5 In addition, there is a deficit of £12.582m on other comprehensive income and expenditure from accounting adjustments relating to the revaluation of non-current assets, such as Land and Buildings, and the re-measurement of the Pension Liability. The total comprehensive income and expenditure on the CIES is a surplus on services of £20.744m. This mainly relates to accounting adjustments rather than true cost of services.
- 3.6 The Revenue Budget Monitoring Report, Quarter 4 2018/19, 17 June 2019, highlighted an estimated net overspend of £0.633m for the Council Fund (page 1 of report). The statement of accounts also highlights that the Council Fund overspend is £0.633m at the start of audit period. However, this may be subject to change if the auditors recommend any further post-audit adjustments. The Council's Council Fund General Reserve will decrease by this amount from the financial performance of the Council in 2018/19.

Table 1 below shows the movement in the Council's useable reserves during the year and the balance of all useable reserves as at 31 March 2019 was £24.844m, an increase of £775k (3.2%). It should be noted that the HRA Reserve, School Balances and Capital Receipts Reserve are ring fenced reserves and can only be used for the designated purpose.

Table 1 - Movements from the Council Fund General Reserve during 2018/19

Summary of Movements in Council Balances/reserves 2018/19	Council Fund General Reserve	Council Fund Earmarked Reserves	Housing Revenue Account (HRA) reserve	School Reserves	Capital receipts reserve	Total Usable Reserves
Items impacting on the Council's Reserve 2018/19	£'000	£'000	£'000	£'000	£'000	£'000
Opening Balance 1 April 2018	(6,899)	(7,601)	(7,380)	(1,869)	(320)	(24,069)
Net overspend/(underspend) 2018/19	633	-	(805)	-	-	(172)
Council Balance after overspend	(6,266)	(7,601)	(8,185)	(1,869)	(320)	(24,241)
Net transfers from/(to) Reserves for approved funding	354	(1,127)	(202)	1,238	(866)	(603)
General Reserve Balance at 31 March 2019	(5,912)	(8,728)	(8,387)	(631)	(1,186)	(24,844)

- 3.7 Table 1 above is a summary of the movement in the reserves due to the financial performance of the year and net movements to/from reserves. Table 2 below summarises the movement in reserves using information from the Statement of Accounts. This is a different way to present it but both tables 1 and 2 result in the same reserve balances.

Table 2

Analysis of the Movement in Council Fund and HRA General Reserves 2018/19	Council Fund	HRA	Total
	£m	£m	£m
Opening general reserve 1 April 2018	(6.899)	(7.380)	(14.279)
Net deficit on the provision of services (Statement of Accounts (SOA) page 18)	7.258	0.904	8.162
Statutory accounting adjustments cancelled out in the MIRS (SOA page 19, 20 and page 31)	(6.160)	(1.911)	(8.071)
Net balance before transfers from earmarked reserves to fund earmarked costs within cost of service	(5.801)	(8.387)	(14.188)
Use of earmarked reserves to fund earmarked costs within the cost of services (excluding movements between the general reserve and earmarked reserves noted above) (SOA page 20)	(0.111)	-	(0.111)
Council Fund General Reserve Balance as at 31 March 2019	(5.912)	(8.387)	(14.299)
Remaining balances within earmarked reserves and school balances (SOA page 20)	(10.545)	-	(10.545)
Total Usable Reserves available to the Council 31 March 2019	(16.457)	(8.387)	(24.844)

3.9 In the Executive meeting of 18 February 2018, the recommended minimum General Reserve balance was set at £6.76m. The General Reserve at 31 March 2019 was £5.912m which was below this but, in addition to this, there are £8.728m of earmarked reserves relating to the Council Fund. These figures do not include the items identified post draft statement of accounts.

Given the current financial difficulties faced by the Council, with reducing budgets and pressure on service budgets, it is important to ensure that the level of the Council's General Reserve is maintained on or around the minimum recommended level. This will ensure that the Council has sufficient funding to meet any unexpected expenditure and can fund any future budget overspends. Over the years, under utilised budgets have been removed and there is an increased risk that services will overspend their budgets, particularly in those services which are demand led. Ensuring that the Council maintains a healthy level of General Reserves mitigates the impact of that risk.

4. DRAFT BALANCE SHEET AS AT 31 MARCH 2019

4.1 Appendix 3 presents the draft balance sheet for the Council as at 31 March 2019.

4.2 The overall net assets of the Council fell from £183.20m as at 31 March 2018 to £162.46m as at 31 March 2019. Increases in the value of non current and current assets were offset by an increase in long term borrowing and an increase in the pension deficit.

4.3 The increase in long term borrowing was in line with the Council's Treasury Management Strategy and reflected the need to replenish the Council's cash balances by converting internal borrowing into external borrowing. The pension deficit is a measure at one point in time and is based on a number of factors and actuarial assumptions. The triennial valuation of the Council's Pension Fund will take place during 2019 and this will give a truer reflection of the deficit.

5. EARMARKED RESERVES

5.1 Earmarked reserves are an essential part of the funding of the Council and ensure that specific funds are allocated to meet known or potential future commitments, to fund longer term projects which span more than one financial year and to hold unspent grants received which may be clawed back at some point in the future. The movement in the Earmarked Reserves is shown in Table 3 below.

Table 3 – Movement in Earmarked Reserves 2018/19

	Earmarked Reserve (Excluding Pension Deficit Reserve)	Pension Deficit Reserve	Total Earmarked Reserves
	£'m	£'m	£'m
Balance as at 1 April 2018	9.911	(2.310)	7.601
Movements During the Year			
Transfer In from General Balances	0.441	-	0.441
Proposed New Reserves Created During the Year (see Table 4 below)	1.270	-	1.270
Transfer into Existing Reserves from Revenue	0.979	-	0.979
Reserves Utilised During the Year	(2.490)	1.155	(1.335)
Reserves no longer required transferred back to General Balances	(0.228)	-	(0.228)
Balance as at 31 March 2019	9.883	(1.155)	8.728

Table 4 – Proposed New Earmarked Reserves

Description	Balance 1 April 2018	Movements between General Reserve and Earmarked Reserves	Movement to Earmarked Reserves	Movements from Earmarked Reserves	Balance at 31 March 2019
	£	£	£	£	£
Foster Care Mortgage Earmarked Reserve	-	-	(65,650)	-	(65,650)
Free School Meals Reserve	-	-	(60,000)	-	(60,000)
Joint Funding Reserve	-	-	(180,705)	-	(180,705)
Leisure (VAT Claim)	-	-	(800,000)	27,367	(772,633)
Planning Capability and Capacity project	-	-	(75,000)	-	(75,000)
Supreme Court Judgement - Nursing Care	-	-	(53,129)	-	(53,129)
TRAC project	-	-	(36,000)	-	(36,000)
	-	-	(1,270,484)	27,367	(1,243,117)

5.2.2 A detailed update of the reserves is shown in Appendix 4.

6. SCHOOL BALANCES

6.1 Table 4 provides a summary of school balances which amounted to £0.631m at 31 March 2019 (£1.869m at 31 March 2018). 12 of the 43 primary schools had deficit balances (3 primary schools as at 31 March 2018) and 3 of the secondary schools (1 as at 31 March 2018) were in deficit. The Special School started the year with £0.156m in surplus, however, at year-end the school was £0.060m in deficit. The full list of school balances are shown in Appendix 4.

Table 5

Description	Balance 1 April 2018 £'000	Movement to Earmarked Reserves £'000	Movements from Earmarked Reserves £'000	Balance at 31 March 2019 £'000
Primary Schools	(1,380)	(1,104)	1,534	(950)
Secondary Schools	(410)	(562)	1,231	259
Special Schools	(79)	-	139	60
	(1,869)	(1,666)	2,904	(631)

The level of school balances has fallen from a peak of £2.46m in 2015/16 to £0.63m at the end of this financial year, a reduction of 74% in 4 years and reflects the financial difficulties facing the majority of the Council's schools. Schools plan to use over half of the reserves in order to balance the budget in 2019/20.

7. HOUSING REVENUE ACCOUNT (HRA) BALANCE

7.1 The opening balance on the HRA on 1 April 2018 was £7.380m. During the year, there was an underspend of £0.805m due to slipped capital projects. In addition, £0.202m of reserves were transferred resulting in a closing balance of £8.357m. This balance will be reinvested in the HRA in the future.

DRAFT COMPREHENSIVE INCOME AND EXPENDITURE STATEMENT 2018/19

2018/19			Services	Note	2017/18		
Gross Expenditure £'000	Gross Income £'000	Net Expenditure £'000			Gross Expenditure £'000	Gross Income £'000	Net Expenditure £'000
70,793	(14,660)	56,133	Lifelong Learning		82,552	(14,508)	68,044
37,503	(8,952)	28,551	Adult Services		34,329	(10,505)	23,824
11,876	(1,199)	10,677	Children's Services		10,388	(710)	9,678
4,949	(3,966)	983	Housing		4,647	(3,768)	879
24,934	(5,570)	19,364	Highways, Property and Waste		29,430	(8,404)	21,026
12,694	(7,272)	5,422	Regulation and Economic Development		12,529	(5,950)	6,579
5,548	(226)	5,322	Transformation		7,432	(209)	7,223
28,187	(19,454)	8,733	Resources		28,097	(19,815)	8,282
1,790	(253)	1,537	Council Business		2,182	(353)	1,829
2,148	(1,144)	1,004	Corporate and Democratic Costs		2,541	(707)	1,834
579	-	579	Corporate Management		596	(9)	587
134	-	134	Non-distributed costs		3,724	-	3,724
12,079	(17,843)	(5,764)	Housing Revenue Account (HRA)		10,841	(16,778)	(5,937)
213,214	(80,539)	132,675	Deficit on Continuing Operations		229,288	(81,716)	147,572
		22,129	Other operating expenditure	12			23,148
		10,405	Financing and investment income and expenditure	13a			8,628
		(157,047)	Taxation and non-specific grant Income	14			(146,749)
		8,162	Deficit on Provision of Services				32,599
		(6,152)	Surplus on revaluation of non-current assets	11c, 15 & 17			(41,122)
		18,734	Re-measurement of net Pension liability	11ch & 41			(9,858)
		12,582	Other Comprehensive Income and Expenditure				(50,980)
		20,744	Total Comprehensive Income and Expenditure				(18,381)

DRAFT BALANCE SHEET AS AT 31 MARCH 2019

	Note	31 March 2019 £'000	31 March 2018 £'000
Property, plant and equipment	15	396,452	386,886
Heritage assets	17	3,676	3,645
Investment property	18	6,000	5,791
Intangible assets	19	701	756
Long-term investments	44	-	1
Long-term debtors	24	266	608
Long-term Assets		407,095	397,687
Short-term investments	44	-	5
Assets held for sale	21	1,557	2,442
Inventories	23	301	385
Short-term debtors	24	29,653	24,031
Cash and cash equivalents	25	15,825	7,789
Current Assets		47,336	34,652
Short-term borrowing	44	(7,535)	(12,413)
Short-term creditors	26	(18,151)	(18,251)
Short-term provisions	27	(429)	(695)
Capital grants receipts in advance	37	(2,815)	(3,897)
Current Liabilities		(28,930)	(35,256)
Long-term creditors	26	(157)	(151)
Long-term provisions	27	(4,805)	(4,631)
Long-term borrowing	44	(127,352)	(106,913)
Other long-term liabilities	41	(130,731)	(102,188)
Long-term Liabilities		(263,045)	(213,883)
Net Assets		162,456	183,200
Usable reserves	MIRS	24,844	24,069
Unusable reserves	11	137,612	159,131
Total Reserves		162,456	183,200

Description	Balance 1 April 2018	Movements between General Reserve and Earmarked Reserves	Movements to Earmarked Reserves	Movements from Earmarked Reserves	Balance at 31 March 2019
	£	£	£	£	£
Affordable housing	(99,000)	-	(151,643)	-	(250,643)
Asset Management Rationalisation	(42,656)	-	-	42,656	-
Bathing Water Prediction Model	(10,000)	-	-	-	(10,000)
Beaumaris Pier - Painting	(74,968)	-	(25,032)	-	(100,000)
Bus Stop Infrastructure	(133,475)	-	-	79,083	(54,392)
Buy With Confidence Reserve	(3,878)	-	(2,356)	-	(6,234)
Corp Fin - Development CIVICA systems	(16,486)	-	-	16,486	-
Corporate Vulnerable Persons	(570,000)	-	-	294,000	(276,000)
Cost Of Change	(343,986)	-	(50,000)	113,893	(280,092)
Dismantling Rova Cabins	(28,000)	-	-	28,000	-
Earmarked Reserve Social Care Workforce Development Grant	(40,430)	-	-	-	(40,430)
Edge of Care Reserve	(121,724)	121,724	-	-	-
Energy Island Economic Development	(8,182)	-	(3,797)	-	(11,979)
Equal Pay Reserve	(813,102)	-	-	449,796	(363,305)
Foster Carer Mortgage Earmarked Reserve	-	-	(65,650)	-	(65,650)
Free School Meals	-	-	(60,000)	-	(60,000)
Highways Grants - Coastal Path	(7,575)	-	-	-	(7,575)
Highways Grants - Airport Car Park	(2,401)	-	-	2,401	-
Highway Airport Grant	(86,488)	-	-	15,608	(70,880)
Highways Restricted Grants - Flood	(36,473)	-	-	-	(36,473)
Homeless Provision	(88,312)	-	-	88,312	-
Housing Management	(6,300)	-	-	6,300	-
Insurance (Catastrophe) Reserve	(1,250,000)	-	(161,000)	161,000	(1,250,000)
Invest to Save	(652,349)	100,242	-	150,243	(401,864)
Invest to Save - on line school meal	(25,542)	-	-	25,542	-
Joint Funding Reserve SS and Learning	-	-	(180,795)	-	(180,795)
Land Charges computer system	(8,100)	-	-	-	(8,100)
Landlord / Tenant Improvements	(5,000)	-	-	5,000	-
Leisure (VAT Claim)	-	-	(800,000)	27,367	(772,633)
Licence Reserve	(23,000)	-	-	6,430	(16,570)
Local Development Plan	(168,700)	-	-	1,183	(167,517)
Major Development	(265,113)	-	(9,358)	41,963	(232,508)
Major Developments - Planning	(591,689)	-	-	80,083	(511,606)
Melin Llynnon Operating Costs	-	(42,170)	-	29,462	(12,708)
Museum Purchase Fund	(22,415)	-	(3,324)	20,000	(5,739)
Negative Pension Earmarked reserve	2,309,389	-	(1,154,694)	-	1,154,694
Northgate HR/Payroll Project	(52,433)	-	-	52,433	-
NWW Treatment Plant	(1,181,799)	-	-	26,083	(1,155,715)
Planning & Legal Costs	(22,375)	-	-	-	(22,375)

Description	Balance 1 April 2018	Movements between General Reserve and Earmarked Reserves	Movements to Earmarked Reserves	Movements from Earmarked Reserves	Balance at 31 March 2019
	£	£	£	£	£
Planning Capability and Capacity Policy Management System	-	-	(75,000)	-	(75,000)
	(8,363)	-	-	-	(8,363)
Project Dev - Breakwater Park	(2,950)	-	-	2,950	-
Recycling Process Income	(635,130)	-	-	-	(635,130)
Resources - Revs & Bens IT	(42,936)	(56)	-	8,000	(34,992)
Restricted Contingency Funded Projects	(38,692)	-	(87,500)	14,550	(111,642)
Capital Revenue Contributions Unapplied	(1,137,601)	(124,295)	(68,282)	218,770	(1,111,408)
School Days Reserve	66,130	-	(66,130)	-	-
Schools Rationalisation	(21,656)	-	-	21,656	-
Section 117 Mental Health Act Reserve	(150,000)	6,089	-	143,911	-
Sickness Scheme - Primary	26,523	-	(85,000)	22,604	(35,873)
Social Care Staffing Contracts	(144,737)	(268,008)	-	141,031	(271,714)
Spend to Save - Public Conveniences	(8,906)	-	-	1,500	(7,406)
Supporting People Grant	(759,143)	-	(15,258)	-	(774,401)
Supreme Court Judgement - Nursing Care	-	-	(53,129)	-	(53,129)
TRAC	-	-	(36,000)	-	(36,000)
Transformation	(74,459)	(6,089)	-	46,987	(33,561)
Waste - Recycling	(121,768)	-	(250,000)	104,292	(267,476)
Winter Maintenance	(54,480)	-	-	-	(54,480)
Grand Total	(7,600,730)	(212,563)	(3,403,949)	2,489,576	(8,727,667)

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ISLE OF ANGLESEY COUNTY COUNCIL	
REPORT TO:	EXECUTIVE COMMITTEE
DATE:	15 JULY 2019
SUBJECT:	WELSH CHURCH ACT FUND
PORTFOLIO HOLDER(S):	COUNCILLOR R.W.WILLIAMS
HEAD OF SERVICE:	MARC JONES (EXT. 2601)
REPORT AUTHOR:	Marc Jones
TEL:	01248 752601
E-MAIL:	rmjfi@anglesey.gov.uk
LOCAL MEMBERS:	n/a
A - Recommendation/s and reason/s	
<p>The Executive approves the draft scheme as attached in Appendix B and delegates the power to the Head of Function (Resources) / Section 151 Officer and Monitoring Officer, in consultation with the Portfolio Holder (Finance), to:-</p> <ul style="list-style-type: none"> • complete the necessary arrangements to have the scheme approved and to set up the charitable body; • make any changes required by the Charity Commission or legal advisors to the draft scheme in order to complete the process, provided that the changes do not conflict with the principles of the draft scheme. Where any required change changes the principles reflected in the draft scheme, further approval will be required by the Executive before the changes to the scheme are adopted. <p>Once the Charity Commission confirms registration of the charity, the Head of Function (Resources) / Section 151 Officer will obtain independent expert advice as to how best to maximise the investment returns from the land and cash held in the Fund.</p> <p>Under the Welsh Church Act 1914 and other subsequent regulations, the Council is required to approve a scheme for the administration of the fund.</p>	
B - What other options did you consider and why did you reject them and/or opt for this option?	
None	
C - Why is this decision for the Executive?	
<p>In accordance with paragraph 3.3.1 of the Council's Constitution, apart from decisions reserved for the full Council, decisions taken by Regulatory and other Committees or decisions to be taken by Officers, all other decisions in relation to various functions of the Council will be taken by the Executive.</p> <p>Decisions in respect of the Welsh Church Act Fund have not been reserved to the Council or delegated to Officers and, therefore, is a decision for the Executive.</p>	
CH - Is this decision consistent with policy approved by the full Council?	
Not Applicable	

D - Is this decision within the budget approved by the Council?		
Not Applicable		
DD - Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	
2	Finance / Section 151 (mandatory)	n/a – this is the Section 151 Officer’s report
3	Legal / Monitoring Officer (mandatory)	Comments provided by the Monitoring Officer have been incorporated into the final report
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	
E - Risks and any mitigation (if relevant)		
1	Economic	
2	Anti-poverty	
3	Crime and Disorder	
4	Environmental	
5	Equalities	
6	Outcome Agreements	
7	Other	
F - Appendices:		
Appendix A – Detailed Report Appendix B – Draft Scheme		
FF - Background papers (please contact the author of the Report for any further information):		

1. BACKGROUND INFORMATION

- 1.1. The Welsh Church Act 1914 disestablished the Church in Wales and transferred assets to the County Councils. A sum of cash and property was transferred to Anglesey County Council and income from the fund was used for a number of purposes which are detailed in Schedule 1 of the draft scheme (attached as Appendix B).
- 1.2. The fund was set up in 1922 but the assets were not fully distributed until 1946. The fund continued to be administered by Anglesey County Council until local government reorganisation in 1974 when the funds relating to Anglesey, Caernarfonshire, most of Meirionydd and parts of Denbighshire were brought together and controlled by Gwynedd County Council. Anglesey's contribution amounted to 53.6% of the new fund on 1 April 1974.
- 1.3. On local government reorganisation in 1996, the assets held by Gwynedd County Council were to be distributed to the three successor authorities. Much discussion took place between the Chief Financial Officers of the three authorities, with Anglesey wishing the fund to be distributed on the basis of the pre 1974 asset share, whilst the other two authorities were pressing for a redistribution based on population. After adjusting for asset sales, a redistribution on the basis of the pre 1974 assets would have resulted in Anglesey receiving 48% of the assets, whilst Anglesey would only have received 28% of the assets on a population basis.
- 1.4. Eventually, a compromise agreement was reached whereby the assets of the fund were allocated 50% on the basis of population and 50% on the basis of the pre 1974 position. This resulted in the fund being allocated as follows:-
- | | |
|----------|------------|
| Anglesey | 38.466039% |
| Gwynedd | 43.723717% |
| Conwy | 17.810244% |
- 1.5. It should be noted that, although the Fund continued to be administered by Cyngor Gwynedd, grants were still awarded based on decisions taken by the Isle of Anglesey County Council.

2. CURRENT POSITION

- 2.1. Since the agreement was reached on the distribution percentage, a further dispute arose regarding the value of 2 parcels of land and how they should be accounted for in the final allocation of assets. The land constitutes the following:-
- 37.5 acres at Llanfairynghornwy
0.77 acres at Hen Ysgoldy, Gwalchmai
- 2.2. For reasons which are unclear, the valuation of the 2 parcels of land has taken an inordinate amount of time to complete. There was also a dispute surrounding the ownership of a third piece of land which has only recently been resolved. In addition, the legality of allocating the fund on the agreed basis was questioned again and this required Cyngor Gwynedd to obtain independent legal advice. This slowed the process considerably.
- 2.3. A valuation of the land was obtained in 2014 and updated in 2019 and the independent legal advice has confirmed that the existing Gwynedd County Council fund can be apportioned between the three related parties, being Anglesey, Conwy and Gwynedd Councils, in order that they may establish their individual funds for the intended charitable purposes as defined.

- 2.4. Based on the current position and the agreed allocation percentages, the Fund has been allocated as follows:-

Anglesey	£	818k (value of land + cash)
Conwy	£	379k (cash)
Gwynedd	£	930k (cash)
TOTAL		<u>£ 2,127k</u>

- 2.5. On 25 May 2019, the Council received £503,273.24 in cash, in respect of the Council's share of the Fund, with the remainder of the assets transferred to the Council being made up of the two pieces of land valued at £315,000.
- 2.6. The last set of available accounts completed by Cyngor Gwynedd show that the parcels of land generated a rental income of £2,470 (a return of 0.78%). At this point it may be in the best interests of the Charity to consider selling the land and investing the income generated, along with the cash balances, in order to generate a higher return.

3. SETTING UP A NEW SCHEME AND CHARITABLE BODY

- 3.1. Once the assets are transferred to Anglesey, it will be necessary for the Council to approve a scheme in order that the fund can be administered in accordance with the original purpose of the fund.
- 3.2. A draft scheme was found in the file and this scheme may have been presented to a meeting of the Leisure and Heritage Committee 9 October 1996. This scheme follows the current scheme which Cyngor Gwynedd had in place dated 9 May 1994. The Committee resolved to accept the scheme.
- 3.3. The combined Anglesey, Gwynedd and Conwy Welsh Church Fund was a registered charity and it will be necessary to set up a new charity for the Anglesey Welsh Church Act Fund.

4. RECOMMENDATIONS

- 4.1. The Executive approves the draft scheme as attached in Appendix B and delegates the power to the Head of Function (Resources) / Section 151 Officer and Monitoring Officer, in consultation with the Portfolio Holder (Finance), to:-
- complete the necessary arrangements to have the scheme approved and to set up the charitable body;
 - make any changes required by the Charity Commission or legal advisors to the draft scheme in order to complete the process, provided that the changes do not conflict with the principles of the draft scheme. Where any required change changes the principles reflected in the draft scheme, further approval will be required by the Executive before the changes to the scheme are adopted.
- 4.2. To request the Head of Function (Resources) / Section 151 Officer to obtain independent advice as how best to maximise the investment returns from the land and cash held in the Fund.

**ISLE OF ANGLESEY SCHEME UNDER
SECTION 19
WELSH CHURCH ACT 1914**

SCHEME MADE BY THE ISLE OF ANGLESEY COUNTY COUNCIL

UNDER SECTION 19 OF THE WELSH CHURCH ACT 1914

SCHEME

Date of making

Date of approval by the

Secretary of State

Isle of Anglesey County Council of Council Offices Llangefni Anglesey LL77 7TW having certain property vested in it by virtue of section 50 of the Local Government (Wales) Act 1994 and the Welsh Church Act Funds (Designation and Specification) Order 1996 and whereby because of the said section 50 the property is to be applied by the Council in accordance with a scheme made under section 19 of the Welsh Church Act 1914 as that scheme was applicable to the property immediately before 1st April 1996 until the revocation or amendment of that scheme, hereby makes the following scheme.

Citation and commencement

1. This scheme may be cited as the Isle of Anglesey County Council Welsh Church Act Trust Fund Scheme 1996 and shall have effect from 1999 the date of approval by the Secretary of State.

Interpretation

2. In this scheme –

“the 1914 Act” means the Welsh Church Act 1914;

“the 1972 Act” means the Local Government Act 1972;

“the 1994 Act” means the Local Government (Wales) Act 1994;

“the 1996 Order” means the Welsh Church Act Funds (Designation and Specification) Order 1996;

“the Council” means the Isle of Anglesey County Council;

“District Valuer” means the District Valuer of the Inland Revenue Valuation Office Agency for the area in which the land concerned is situated;

“land” includes land covered by water and any interest or right in, to or over land;

“principal council” means a county or a county borough council;

“Wales” has the meaning assigned to it by section 269 of the 1972 Act.

In this scheme unless the context otherwise requires, references to any enactment shall be construed as references to that enactment as amended, extended or applied by or under any other enactment.

Application, Title and Administration

3. This Scheme shall have effect with regard to the application of the property which is now vested in the Council by virtue of section 50 of the 1994 Act, the 1996 Order, and of any donations or endowments which may hereafter be received by the Council for the general purposes of this Scheme.
4. The property referred to in paragraph 3 shall subject as aforesaid be administered and managed by the Council subject to and in conformity with the provisions of this Scheme under the title of "The Isle of Anglesey County Council Welsh Church Act Trust Fund" (the Fund).

Transaction of Business etc.

5. Sections 94 to 98 (restrictions on voting), 99 (meetings and proceedings) and Part VA (access to meetings and documents) of the 1972 Act shall apply to the Council in the administration of the Fund as they apply ordinarily to the Council.

Financial Administration and Accounts

6. The Council shall make proper arrangements for the financial administration of the Fund and shall secure that one of its officers is appointed to be responsible for such administration.
7. (1) The Council shall provide the Secretary of State with such information and documentation as he may from time to time require in connection with the financial administration of the Fund.
(2) The Secretary of State may determine that information to be supplied, or information arising out of documentation to be supplied, under sub-paragraph (1) shall be treated as a return for the purposes of section 168 of the 1972 Act (local financial returns).
8. The Secretary of State may require that the officer appointed under paragraph 6 shall keep separate accounts relating to the financial administration of the Fund and that those accounts shall be treated as accounts for the purposes of Part III of the Local Government Finance Act 1982 (Accounts and Audit).

Custody of Documents.

9. The Council shall make proper arrangements with respect to any documents relating to the Fund which are in the custody of the Council or any of its officers.

Arrangements for Discharge of Functions

10. (1) The Council may arrange for the discharge of any of its functions under this Scheme by a Committee of the Council and, where any such arrangement is made, then, unless the Council otherwise direct, the Committee may arrange for the discharge of any of those functions by a Sub-Committee.
(2) Any arrangements made by the Council or a Committee for the discharge of functions by a Committee or a Sub-Committee shall not prevent the Council from discharging those functions.
(3) Section 104 to 106 of the 1972 Act shall apply to a Committee or Sub-Committee appointed under this paragraph as they apply to any other Committee or Sub-Committee of the Council.

Additional Endowments

11. The Council may receive any additional endowments or donations for the general purposes of this Scheme and it may also receive donations or endowments for any special objects connected with this Scheme not inconsistent with or calculated to impede the due working of its provisions.

Acquisition of Land

12. (1) The Council may out of the Fund acquire by agreement any land which is required for the purposes of this Scheme.
- (2) Where any land is held by the Council for the purposes of this Scheme, the Council may, where it considers it necessary or expedient, out of the Fund, acquire by agreement any adjoining land for the purpose of securing the effective use of the land held by the Council and any land which is acquired under this sub-paragraph shall be held for the purposes of this Scheme.
- (3) The power to acquire land under this paragraph shall include the power to acquire land in exchange for land held by the Council if, in the opinion of the Council, any such exchange would be beneficial for the purposes of this Scheme.

Occupation, Appropriation and Disposal of Land

13. (1) The Council may, in accordance with the following provisions of this paragraph, occupy, appropriate or dispose of any land held by it for the purposes of this Scheme which is not required to be used for those purposes.
- (2) The Council may occupy any land as is mentioned in sub-paragraph (1) above for any purpose for which it is authorised under any enactment to acquire land by agreement on such conditions, and subject to the payment to the Fund of any such sums in the nature of rent, as may be determined by the District Valuer.
- (3) The Council may appropriate any such land as is mentioned in sub-paragraph (1) above for any purpose for which the Council are authorised by any enactment to acquire land by agreement and on any such appropriation:-
 - (a) the Council shall transfer to the Fund such sum as the District Valuer shall certify to be the value of the land; and
 - (b) a memorandum of the appropriation stating the amount of the consideration shall be endorsed on the principal document of title relating to the land appropriated.
- (4) The Council may dispose of any land as is mentioned in sub-paragraph (1) whether by way of sale, lease or exchange for the best consideration that can reasonably be obtained.
- (5) On the grant of any lease under sub-paragraph (4) above the Council shall secure the execution of a counterpart by the lessee; and every lease shall contain a covenant on the part of the lessee for the payment of rent, and all other usual and appropriate covenants applicable to the property comprised therein and a proviso for re-entry on non-payment of the rent or non-performance of the covenants.
- (6) Nothing in this paragraph shall authorised the appropriation or disposal of any land held by the Council for the purposes of this Scheme in breach of any covenant or agreement which is binding upon it.
- (7) The provisions of this paragraph are subject to the provisions of Part V of the Charities Act 1933 (Charity Land).

Management of Land

14. (1) Subject to the provisions of paragraph 13, the Council shall manage all the lands held by it for the purposes of the Scheme and not occupied for the purposes thereof according to the general law applicable to the management of charitable property by trustees.

- (2) The Council shall keep in repair and insure for full value against fire and other usual risks all the buildings held by the Council for the purposes of this Scheme which are not required to be kept in repair and insured by the lessees or tenants thereof.

Investments

15. (1) Any money forming part of, but not for the time being required for the purposes of, the Fund shall be invested in any investment from time to time sanctioned by law for the investment of trust funds or in any authorised security created by a local authority other than any annuity, rent charge or security transferable by delivery.
- (2) The Council shall secure that any such investment is designated as having been made by the Council or a duly authorised officer of the Council, as the case may be, for the purposes of and in the name of the Fund and in accordance with the general law applicable to trustees.

Arrangements with other Councils

16. The Council may make arrangements with any other principal Council in Wales and may act in concert with that Council for any purposes or for assisting any object consistent with the provisions of this Scheme that it thinks desirable.

Appointment of Staff

17. (1) The Council may appoint such officers as it thinks necessary for the proper administration of this Scheme on such reasonable terms and conditions, including conditions as to remuneration and expenses payable to the officers out of the Fund, as the Council think fit.
- (2) In pursuance of sub-paragraph (1) above the Council may arrange for any of its officers to be appointed as part-time officers for the purposes of the administration of this Scheme and any such arrangement may provide that the remuneration and expenses payable in respect of officers under sub-paragraph (1) above shall be paid to the Council fund.
- (3) Section 117 of the 1972 Act (declaration by officers of interest in contracts) shall apply to officers appointed under this paragraph.

Superannuation

18. The provisions of regulations under section 7 of the Superannuation Act 1972 which provide for the superannuation of persons employed by the Council shall apply for or in connection with the administration of this Scheme as they apply to other employees of the Council and, accordingly, the Council may pay out of the Fund to the appropriate superannuation fund in respect of persons so employed such sums as may from time to time become payable under those regulations.

Application of the Fund

19. (1) Subject to the provisions of this Scheme, the Council shall first defray out of the income of the Fund all the proper costs, charges and expenses of and incidental to the administration and management of the Fund; and after payment of the said costs, charges and expenses of and incidental to the administration and management of the Fund; and after payment of the said costs, charges and expenses, the Council shall apply the Fund to such charitable purposes of the nature described in Schedule 1 as the Council may from time to time think fit.
20. (1) In applying as aforesaid any property comprised in the Fund, the Council shall have due regard to the wants and circumstances of any relevant area as defined below; provided that:-

- (a) where, in the opinion of the Council, it is not reasonably practicable to identify a relevant area with respect to any such property, this sub-paragraph shall not apply to that property; and
 - (b) where a relevant area is identified with respect to any such property, the Council may nevertheless, after due consideration and having regard to all the circumstances of the case, apply that property to any of the purposes authorised by this Scheme, whether or not the area to be benefited includes the relevant area or any part thereof.
- (2) In this paragraph “a relevant area” in relation to any property comprised in the Fund means the area of any parish described with respect to the property in sub-section (2) of section 19 of the 1914 Act.

Subsidiary Powers of the Council

21. Without prejudice to any powers exercisable under the provisions of this Scheme other than this paragraph but subject to those provisions, the Council shall have power to do anything which is calculated to facilitate, or is conducive or incidental to, the discharge of any of its functions under this Scheme.
22. Any provision in Schedule 1 which empowers the Council to apply the Fund for any purpose shall, as the case may require, be construed as including power for the Council to apply the Fund in assisting any body to carry out the same purpose.

Revocation and Savings

23. (1) The existing schemes specified in column (1) of Schedule 2 are hereby revoked to the extent specified in column (2).
- (2) Any decision made or undertaking given or other thing done by the Council or any other Council in accordance with any such existing scheme with respect to the application of any property comprised in the Fund shall have effect as if made, given or done by the Council in accordance with this Scheme.

SCHEDULE 1 PARAGRAPH 19

The Charitable purposes for which the Fund may be applied.

The Advancement of Education.

Educational

1. The provision of benefits which are not readily available from other sources for persons of any age in one or more of the following ways :-
 - (i) The award of scholarships, bursaries, loans or maintenance allowances to enable or to assist study at any school, university or other place of learning, approved by the Council, which may if the Council think fit include allowances to dependants.
 - (ii) The provision of financial assistance, outfits, clothing, tools, instruments, other equipment, or books or loans to enable pupils or students on leaving school, university or any other educational establishment to prepare for, or to assist their entry into a profession, trade or calling.
 - (iii) The award of scholarships or maintenance allowances or loans to enable beneficiaries to travel abroad to pursue their education.
 - (iv) The provision, or assistance towards the provision of facilities of any kind not normally provided by a local education authority, or a grant maintained school, for recreation, social and physical training at a school, university or other educational establishment.
 - (v) The provision of financial assistance to enable pupils and students to study music or other arts.
 - (vi) The provision of financial assistance to enable beneficiaries to undertake apprenticeships.

Libraries, Museums, Art Galleries etc.

2. The advancement of knowledge and appreciation of the arts and literature of Wales and, in particular, in furtherance of those purposes but without prejudice to the generality thereof :-
 - (i) The establishment, maintenance, replenishment or aiding of charitable institutions, libraries, museums, art galleries; or art, scientific or industrial exhibitions (including exhibitions relating to industrial archaeology); whether national or local, for the principal use and benefit of the Welsh people;
 - (ii) The assistance of charitable societies for study and research in subjects connected with Welsh history, topography, literature and life;
 - (iii) The provision of lectures, exhibitions and equipment;
 - (iv) The acquisition, preservation and publication of records and documents;
 - (v) The provision of suitable premises (by erection, purchase, lease or hiring for occasional use) for any of the purposes authorised by this paragraph.

The Relief of Poverty

Relief in Need

3. The relief either generally or individually of persons who are in conditions of need, hardship or distress by the making of grants of money or the provision of, or payment for, items, services or facilities calculated to reduce the need, hardship or distress of such persons.

The Advancement of Religion

Places of Worship and Burial Grounds

4. The contribution towards the restoration and maintenance of any place of public worship or any burial ground.

Other Purposes Beneficial to the Community

Relief in Sickness

5. The relief in cases of need of persons who are sick, convalescent, disabled, handicapped or infirm by the provision of, or payment for, items, services or facilities which are calculated to alleviate the suffering or assist the recovery of such persons, but which are not readily available to them from other sources.

Elderly Persons

6. The provision or assisting in the provision of accommodation for elderly persons who by reason of infirmities and disabilities of age have need of such reception, care and attention. The provision of funds to organisations promoting the welfare of elderly persons.

Social and Recreational

7. (1) The provisions of, or assisting in the provision of, facilities for recreation or other leisure time occupation being facilities which are available to the members of the public at large and which are provided in the interests of social welfare with a view to improving the conditions of life of the persons for whom they are intended and, in particular, in furtherance of those purposes but without prejudice to the generality thereof, the provision of, or assisting in the provision of playing fields, other sporting facilities, parks, open spaces and centres or halls for meetings, lectures or classes.

(2) Sub-paragraph (1) above is intended, in particular, to be concerned with the provision of, or assisting in the provision of facilities etc. to persons in need by reason of their youth, old age, infirmity or disablement, poverty or social and economic circumstances.

Aesthetic, Architectural, Historical and Scientific Matters

8. The advancement of the education and public benefit of the Welsh people by promoting their interest in aesthetic, architectural, historical or scientific matters relating to Wales and in particular in furtherance of those matters but without prejudice to the generality thereof :-

(a) the acquisition and preservation of :-

- (i) Land of special interest in relation to science and natural history;
- (ii) Land, buildings or objects of beauty or of historic or architectural interest;

(b) the acquisition, preservation and publication of records and documents of historic interest.

Medical and Social Research, Treatment, etc.

9. The preservation and protection of the physical and mental health of society and, in particular, in furtherance of those purposes but without prejudice to the generality thereof :-

(a) the advancement of education in the theory and practice of medicine;

(b) the promotion of medical and social research and schemes for the prevention and treatment of disease and publishing the results of such research;

(c) the provision of nursery and convalescent homes and hostels.

Probation etc.

10. Making grants in cases of need for the assistance of :-

(a) persons placed on probation, or children and young persons from community homes or any other institution or a substantially similar nature established under statutory authority;

(b) the families of any such persons, children or young persons; or

(c) discharged prisoners.

People who are Blind or Visually Impaired

11. Provision for the welfare of persons who are blind or visually impaired, including the provision of charitable homes and holiday homes.

Emergencies or Disasters

12. The contribution towards the alleviation of the effects of emergencies or disasters involving destruction of or danger to life, and property and directly assisting persons in need as a result of such emergencies and disasters.

Other Charitable Organisations

13. Contributions towards charitable organisations, the purposes of which are consistent with the provisions of this Scheme or the Welsh Church Acts 1914 to 1945.

SCHEDULE 2 PARAGRAPH 23

The revocation of existing schemes.

(1) The Scheme made by Gwynedd County Council on the day of

(2) The Whole Scheme

Dated the day of 1996

I approve the foregoing scheme made by the Isle of Anglesey County Council under Section 19 of the Welsh Church Act 1914.

.....
SECRETARY OF STATE FOR WALES

ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	Executive Committee
Date:	15 July 2019
Subject:	ARFOR PROGRAMME
Portfolio Holder(s):	Cllr. Carwyn Jones (Economy)
Chief Executive:	Dr Gwynne Jones
Report Author:	Dewi G. Lloyd, Regeneration Manager
Tel:	(01248) 752483
E-mail:	dewilloyd@ynysmon.gov.uk
Local Members:	Relevant to all wards

A – Recommendation/s and reason/s
<p><u>Recommendation:</u></p> <p>To agree to support and implement the Arfor Programme on Anglesey, and to authorise the Head of Service (Regulation and Economic Development) to :-</p> <ul style="list-style-type: none"> a) receive the Arfor funding from the Welsh Government through Gwynedd Council and use it on eligible activities; b) work in partnership with Gwynedd Council or other councils in the Arfor area to implement the programme; c) work in partnership with Menter Mon in order to implement the Arfor programme; d) implement a programme of grants from the Arfor fund to eligible schemes; <p>The above will be subject to the written agreement of the Head of Finance in terms of finance, and the Council's Solicitor in terms of any legal agreements.</p>

BACKGROUND

The Welsh Government has agreed £ 2M to fund the Arfor Innovation Fund in the period 2019/20 - 2020/21. The programme area is the four counties where the Welsh language is strongest: Gwynedd, Anglesey, Ceredigion, Carmarthen. The Government 's Economy Department is providing the funding, and the grant offer sets out specific purposes, objectives and outputs.

Arfor Purpose

To pilot different approaches and projects that promote entrepreneurship and business growth with a focus on promoting the use of Welsh. Existing schemes should not be duplicated and new and innovative approaches must be created and supported.

Arfor Aims

- a) Promote entrepreneurship and support business growth in areas with a high % of Welsh speakers
- b) Produce more better paid jobs to keep young people and encourage people who have left to return
- c) Promote the use of Welsh and bilingualism in business, creating a lively sense of place
- d) Encourage businesses and people moving into rural areas to appreciate and use the Welsh language.

Arfor Outputs

Create new businesses and jobs
Support existing businesses and jobs
Private sector investment
Businesses / communities / individuals increasing their use of Welsh

Governance

Gwynedd Council leads on managing the programme. A Management Board has been established which includes the leaders of the four County Councils, and officials from the Welsh Government and the Welsh Local Government Association. An Officer Group also meets more regularly. It was agreed that the County Councils will report to suitable local partnerships, such as the local Language Forum and / or Local Action Group (which manages the LEADER funding of relevant counties).

Delivering the Programme

Some elements of the programme will be implemented jointly through Gwynedd Council, and others locally through the individual County Councils

Joint Plans between the 4 Counties

- Gwynedd Council will organize / co-ordinate these three: -
- Manage, administer and promote the Arfor programme (£ 75k)
 - Create a Strategic Plan and Evaluation of the programme (£ 60k)
 - Balchder Busnes – promote the ethos of using Welsh in business (£ 40k)

County Plans

The 4 County Councils are developing plans for using a budget of up to £456k each over two years. It is possible that this level of local funding will be reduced if there is agreement for more joint regional schemes. £10k is available towards administration costs. In accordance with the main purpose of the fund, each county intends to provide business grants that support the language as their main scheme, with some other smaller schemes also. Each county will have slightly different plans, and evaluation of these will take place. Anglesey's £ 10k contribution to Balchder Busnes will come from the county fund.

Anglesey's Arfor Plans

Here are the Arfor plans that are being put forward for Anglesey: -

Llwyddo'n Lleol - a scheme to promote local careers and give young people work experience in businesses over the summer in Anglesey and Gwynedd (a joint scheme between the two counties, to be managed through Gwynedd Council) – provisional funding allocation of £ 50k, figure to be reviewed.

Business and Language Reviews - measure the performance of businesses and their use of the Welsh language, and create a combined business / language plan to develop and improve on this - funding allocation under discussion..

Small Business Welsh Language Grant - in order to implement language and business elements arising from the above eg signs, menu, materials, improving the standard of customer provision, staff skills, events etc. Small grant of up to £ 4k based on a rate of up to 80% - provisional funding allocation of £ 120k, figure to be reviewed.

Arfor Project Grant - to support significant new projects that will contribute to the Arfor programme objectives and outputs. This fund will be available to the private sector, business groups, and social enterprises, but applications will be competitive. There will be an external review of schemes submitted as part of the assessment process. Town / community councils will be able to lead on behalf of a local business group. More substantial grant of up to £ 30k based on a 50-80% rate – provisional funding allocation of £ 220k, figure to be reviewed.

Governance of Anglesey Schemes

An Arfor grants panel will be created to manage a budget and consider and decide on applications to the fund, and monitor arrangements. Programme progress reports will take place regularly, and will be circulated as appropriate. The £10k available will contribute to some of the Council's costs to manage the scheme eg Regeneration and Finance staff time. EU State Aid 'de minimus' limits will apply to business grants.

Timing and Publicity

A joint press / social media release announcing the schemes will be issued after funding agreements have been finalised.

Partnership with Gwynedd Council or Other County Councils

There will be a need to enter into an agreement with Gwynedd Council in terms of claiming Arfor funding, and in terms of joint schemes where Gwynedd leads eg Llwyddo'n Lleol. It is also possible to reach agreement on aspects where other county councils are leading.

Partnership with Menter Mon

Menter Mon is responsible for Menter Iaith Mon and employs a number of language promotion officers, including language in business staff, but they do not currently have a language in business grant. Menter Mon is also responsible for a business support hub based in MSParc which helps to develop business projects on Anglesey. It is intended to work in partnership with Menter Mon in order to add value and avoid duplication. This could mean paying fees to Menter Mon for staff time and other costs to support the programme.

The Future

It is hoped that developing a Strategic Plan and evaluating the various pilots will lead to the creation of a new long-term programme to support the four Arfor counties and potentially other areas where Welsh remains a community language

B – What other options did you consider and why did you reject them?

Llwyddo'n Lleol – rather than managing ourselves it is intended to have a joint arrangement with Gwynedd Council as this is more cost effective
Language and business schemes - the format of the schemes follows discussions with language and business support officers – different grant ceilings and eligibility criteria could apply, and these will be reviewed as the scheme progresses
Role of Menter Mon / Menter Iaith Mon – the County Council could employ extra staff to undertake more of a role, but and it is intended to collaborate with Menter Mon in order to avoid creating confusion for businesses, add value, and avoid duplication

C – Why is this decision for the Executive?

In order to have formal support to implement a major programme, which involves formal collaboration with other councils and organizations, and establishing a new grants scheme.

CH – Is this decision consistent with policy approved by the full Council?

Yes - supporting the local economy and the Welsh language are among the Council's strategic priorities, and Arfor will contribute to the aims of the Council Plan 2017-22

D – Is this decision within the budget approved by the Council?

Yes – the Arfor Programme will bring substantial additional funding to be spent by the Council. There is no need for a core financial contribution from the Council, but some Regeneration and Finance officer time will be required in order to implement the programme.

DD – Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	Agreed on 08.07.2019 for report to go to Executive
2	Finance / Section 151 (mandatory)	This looks fine. Mention that the Business Grants will need to be delivered under 'de minimus' State Aid requirements.
3	Legal / Monitoring Officer (mandatory)	No comments on report
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	Gwynedd Council – happy to lead on managing the Llwyddo'n Lleol project across Anglesey and Gwynedd Menter Mon - happy to work together in respect of their existing language in business work and enterprise hub

E – Risks and any mitigation measures (if relevant)

1	Economic	Consideration when assessing plans
2	Anti-poverty	Consideration when assessing plans
3	Crime and Disorder	Not applicable
4	Environmental	Consideration when assessing plans
5	Equalities	Consideration when assessing plans
6	Outcome Agreements	Not applicable
7	Other	

F - Appendices:

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FF - Background papers (please contact the author of the Report for any further information):

Arfor Grant Offer Letter from the Welsh Government to Gwynedd Council
Arfor Grant Offer Letter from Gwynedd Council to Anglesey CC

ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	The Executive
Date:	15 th July 2019
Subject:	Annual Director's Report on the Effectiveness of Social Services 2018/19
Portfolio Holder(s):	Councillor Llinos Medi
Head of Service:	Alwyn Rhys Jones, Head of Adult Services Fôn Roberts, Head of Children and Families Services
Report Author:	Alwyn Rhys Jones, Interim Statutory Director of Social Services
Contact Officer: Tel: E-mail:	Emma Edwards 01248 751887 Emma.edwards@ynysmon.gov.uk
Local Members:	Relevant to all Members

A –Recommendation/s and reason/s
<p>Purpose of the report: To receive and make suggestions on the final draft report presented by the Statutory Director. The purpose of the report is to promote awareness and accountability for the performance and progress made over the past year in delivering Social Services within Anglesey County Council. The report also outlines the focus for improvement for the forthcoming year.</p> <p>Please note that the final report, once agreed, will be published on the Council's website.. The template for which is being designed by our Graphic Designer and Digital Marketing Officer.</p> <p>Staff Challenge A joint Adults Services and Children and Families Services Staff Conference was held on 12th June 2019 in order to present the draft report and its key messages. This was the first Joint Conference held between the Services, and it was extremely well attended.</p> <p>Timetable The report was presented to the Corporate Scrutiny Committee on the 8th July 2019 and the final report is being shared with the Executive Committee on the 15th July 2019, and then to the Full Council on the 10th September 2019. Furthermore, the final report will be published on the Council's website.</p> <p>Recommendations</p>

- 1.1. Members are invited to comment on the content of the draft Isle of Anglesey County Councils' Annual Director's Report on the Effectiveness of Social Services 2018/19.
- 1.2. It is recommended that members consider:
- a) whether the report has captured the Council's current position with regards to delivering its Social Services;
 - b) whether the reports accurately reflects its improvement priorities for both Adults and Children and Families Services for the forthcoming year;
 - c) whether the report reflects the Council's accountability and responsibility with regard to its Social Services.

B – What other options did you consider and why did you reject them and/or opt for this option?
 Not applicable.

C – Why is this a decision for the Executive?
 The Executive's approval is needed to confirm that the report is an accurate reflection of the effectiveness of Social Services during 2018/19.

CH – Is this decision consistent with policy approved by the full Council?
 Yes.

D – Is this decision within the budget approved by the Council?
 Yes.

DD – Who did you consult?		What did they say?
1	Chief Executive / Senior Leadership Team (SLT) (mandatory)	This was approved by the SLT on the 24th June 2019.
2	Finance / Section 151 (mandatory)	As above.
3	Legal / Monitoring Officer (mandatory)	N/A
4	Human Resources (HR)	N/A
5	Property	N/A
6	Information Communication Technology (ICT)	N/A

7	Procurement	N/A
8	Scrutiny	The Report was considered by Members of the Corporate Scrutiny Committee on Monday 8 th July 2019, and the Chair will provide verbal comments direct to the Executive Committee on the 15 th July.
9	Local Members	N/A
10	Any external bodies / other/s	N/A

E – Risks and any mitigation (if relevant)		
1	Economic	N/A
2	Anti-poverty	N/A
3	Crime and Disorder	N/A
4	Environmental	N/A
5	Equalities	N/A
6	Outcome Agreements	N/A
7	Other	N/A

F - Appendices:	
Appendix A – Annual Director’s Report on the Effectiveness of Social Services 2018/19	
FF - Background papers (please contact the author of the Report for any further information):	

Draft 0.6

Annual Directors Report on the effectiveness of Social Services 2018-19

DRAFT

Content

- Director's Introduction & Summary of Performance
- How are People Shaping our Services?
- Quality Standard 1 - Working with people to define and co-produce personal well-being outcomes that people wish to achieve
- Quality Standard 2 - Working with people and partners to protect and promote people's physical and mental health and emotional well-being
- Quality Standard 3 - Protecting and safeguarding people from abuse, neglect or harm
- Quality Standard 4 - Encouraging and supporting people to learn, develop and participate in society
- Quality Standard 5 - *Supporting people to develop safely and to maintain healthy domestic, family and personal relationships*
- Quality Standard 6 - Working with and supporting people to achieve greater economic well-being, have a social life and live in suitable accommodation that meets their needs.
- Our Workforce, and how we Support their Professional Roles
- Our Financial Resources and How We Plan For the Future
- Our Partnership Working, Political and Corporate Leadership, Governance and Accountability
-

This document provides a summary of our annual self-assessment. We believe it outlines some of our key achievements in the past year, as well as highlighting the challenges that need to be addressed in the coming year.

We welcome any comment on the format and content of this report in order to assist our improvement journey.

Director's Introduction & Summary of Performance

I am pleased to present the fourth Annual Report under the Social Services and Well-being Act (Wales) 2014. At the outset of this report I would like to thank Dr Caroline Turner our former director for her support over the last 2 years and wish her all the best in her new role in Powys

Over the past twelve months, I am pleased with the progress that we've made collectively across both Children's & Adults Services. The good work in children's services has culminated in an inspection by CIW in October 2018. This tells us we are making good progress but must continue to strengthen services and practices. We welcome the findings of this inspection.

Over the last 12 months there are a number of developments of which we are rightfully proud within children's services. As examples our work is now underpinned by Improving Practice Quality Framework designed to govern and guide our workforce, Teulu Mon have in place a clear Engagement Strategy and the Stepping Forward Service aims to further strengthen families who no longer require statutory support but continue to need guidance.

Decisive steps have been taken to improve the Offer made to Foster Carers employed by the Council which we hope will not only increase our ability to recruit foster carers but also assist them to offer the best support to fostered children.

Similarly Adult Services have been able to make progress in our goal to support Adults to remain independent in their own homes. The opening of Hafan Cefni, Extra Care Unit provides the people of Anglesey with accommodation which allows them to remain independent whilst at the same time receiving care and support should they need it. We thank our partners in Pennaf for their hard work in delivering this fabulous facility.

In partnership with the Betsi Cadwaladr University Health Board we have also successfully commissioned new domiciliary care provision for our residents from area based providers. From now on individuals with a need for care, including those needing support to meet their continuing health care needs (CHC) can expect to receive that care within 48 hours.

Mental Health Support Services have strengthened their focus on helping individuals to improve their wellbeing through group health & fitness sessions engaging in sporting and leisure activities on their path to recovery.

2019/20 continues to hold further challenges for both Adults and Children's Services and we consider that we are well placed to meet these.

In Children's Services we will continue to focus on supporting the safety and wellbeing of children and have ambitious plans to develop 3 small group homes on Anglesey - Cartrefi Clud Mon in 2019/20. This will allow us to support children who have high needs within their local area and not in expensive out of county placements. We also remain committed to continue to deliver ongoing Service Improvement within the service.

Adult Services aim to focus on a model of day support for individuals with a Learning Disability in a way that meets their goals and supports their progression. In partnership with our health and third sector partners we also aim to establish Community Resource Teams within 3 areas of Anglesey to provide the best support for people to remain independent delivered by integrated teams.

Finally I would like to thank all our staff and those in commissioned providers for their hard work in 2018/19. A career in social care can often be a challenging and we thank them for their continued dedication.



Alwyn Rhys Jones
Interim Director of Social Services & Head of Adult Services



Fon Roberts, Interim Deputy Director of Social Services & Head
of Children & Families Services

How are People Shaping our Services?

The Wellbeing agenda is the focus of all our work – putting the individual central to everything we do working with families, communities and other professionals to ensure improved outcomes for all.

In this document we will report against the four principles of the Social Services and Wellbeing Act (SSWBA) wellbeing, people (voice and control), partnership, and integration and prevention.

Despite the financial challenges faced we are pleased with progress in 2018-2019 in many areas. We have taken the opportunity to do things differently, considering other methods of working with our partners and alternative models of care. Examples can be seen throughout this report.

Our priority for adults is to promote independence and prevent escalating need. For Children and Families Services it is to ensure our Looked after Children are given the best possible support and opportunities.

We are pleased with the findings of the recent Care Inspectorate Wales (CIW) inspection of children's services in October 2018 which reported significant improvements in key areas, strong leadership and governance, good joint working and a new open culture within the service. They also point to a 'passion and commitment at all levels' to deliver excellent services for children. We are reassured by these comments, whilst we recognise there are still areas for improvement,

Senior officers are described as 'visible, available and driving improvements', whilst partners on the regional safeguarding board, North Wales Police and health board colleagues are positive about the changes they have seen.

Quote: Anglesey's Head of Children and Families Services, Fôn Roberts, said, "The service has come a long way in a relatively short space of time. We still face challenges in terms of the increase in the number of children becoming looked after on Anglesey, which means an increase in the workload for teams. However, we are now in a much better position to meet these challenges"

Quote: Council Leader and Social Services portfolio holder, Councilor Llinos Medi, welcomed the CIW report. She added, "We've undertaken a substantial improvement programme over the past 18 months and the hard work of our dedicated staff is showing positive results."

Welsh Language – We continue to raise the awareness of staff of the need to make an active offer of a service through the medium of Welsh, in line with '**More Than Just Words**' and the Welsh Language Standards. For example, during 2018/19, a summary of key points in relation to the Welsh Language Standards was shared with Provider Unit staff, bilingual glossaries of social work terms were circulated with staff to support them in the use of Welsh in the workplace, and raising awareness of the Welsh Language Standards and the Active Offer has been a part of the departmental induction process. *89% of our Children and Families Services Staff and 79% of our Adults Services staff are Welsh speakers.* The Children and Families Services Workforce Strategy recognises the commitment to making the Service

available in the Welsh language, it is a key requirement in our recruitment process, and is monitored constantly. The Council has a partnership agreement with Bangor University for the MA Social Work course for taking bilingual students and offer learning opportunities to them within the workforce. This helps the process of recruiting and retaining bilingual staff within Social Services.

It is an expectation that managers consider any learning points from complaints received, and any actions needed to address these points, when they respond to complaints under Stage 1 of the Social Services Representations and Complaints Procedure. If a Stage 2 investigation takes place, the Service creates an Action Plan following the investigation if the Independent Investigator makes recommendations in the Stage 2 report. Learning points from complaints received, as well as summaries of compliments received, are reported on and shared with management on a quarterly basis. In 2018/19, 212 positive comments were logged for social services. 59 negative comments, 44 Stage 1 complaints and 8 Stage 2 Complaints were logged during the year.

DRAFT

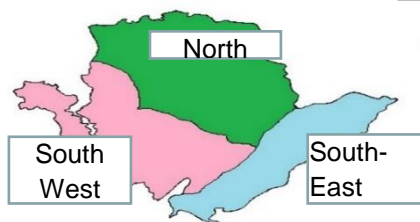
Quality Standard 1

Working with people to define and co-produce personal well-being outcomes that people wish to achieve

Adults

In partnership with Betsi Cadwaladr University Health Board we invited suppliers to tender for a new model of Domiciliary Care and Support across the Island - This included basic Continuing Health Care (CHC) packages and care within the two Extra Care Housing schemes (Penucheldre, Holyhead and Hafan Cefn, Llangefni).

The new model “splits” the Island into three patches with one provider only being successful in each patch. The Contract also includes extra care schemes in two of three patches (with provision for development of a third within the life of the contract). **Carelink** will be providing Homecare in the North of the island, **Abacare** will be responsible for the South-West of the island and the **Plas Garnedd Consortium**, which consists of Plas Garnedd Crossroads and Gofal Seibiant, will be responsible for Homecare packages in the South-East of Anglesey.



Our historical model often struggled to ensure a consistent offer of support in all areas to people, meaning supported individuals were delayed in hospital had services at inappropriate times . This left us with an inequitable service, and one that did not offer supported individuals choice, control and was commissioned on timed packages rather than outcomes for individuals. We believe the new model has improved this position significantly.

Quote: “the homecare services provides more accessible care, is consistent and encourages our service users to become more independent individuals with their community”
Anglesey Council Leader and Social Services portfolio holder, Councillor Llinos Medi

Community Resource Teams (CRTs)-Our goal to develop teams of health & social care staff who support people within their own local areas has moved forwards in 18/19. A steering group continues to meet on a fortnightly basis to drive this forward with engagement sessions outlining the vision for CRT having occurred with multi-disciplinary staff. This will contribute to enhanced joint working and initiate shared ways of working. Accommodation for staff has been agreed and work is ongoing to enhance the environments in designated sites.

Outcomes Training for Staff

Staff across Adult services have attended outcomes training building upon the collaborative conversation training sessions delivered by Social Care Wales during 2018/19. Additionally the service has commissioned integrated Outcomes training between domiciliary care

providers and frontline practitioners in order to facilitate a common understanding of and agree on common documentation.

Children and Families

We are ACE aware - The effect of Adverse Childhood Experiences have shown to be damaging to children and can affect them in later life. Research carried out by Public Health Wales (PHW) found 47% of adults living in Wales (aged 18-69 years) have experienced more than one Adverse Childhood Experience (ACE).

Individuals who had experienced four or more ACEs are at far greater risk of incarceration, and drug addiction.

The Early Action Together Programme in place locally builds on existing projects within Wales such as the North Wales pilot approach to complex families. The Programme has established an ambitious system wide, workforce development approach to responding to vulnerability using an ACE approach.

We believe this programme will help to reduce demand on policing and key delivery partners and improve the outcomes for people living in Mon through focusing on transforming policing vulnerability to a multi-agency, ACE informed approach that enables early intervention and root cause prevention to reduce escalation of issues. This will provide a joined-up service that is better able to respond to the needs of individuals and local communities in Mon, particularly the most vulnerable.

Purpose - *The primary purpose of the Early Action Together delivery group is to ensure effective multi agency local delivery against the 4 strategic objectives of the programme.*

Objective 1 - *A competent and confident workforce to respond more effectively to vulnerability using an ACE informed approach in both fast and slow time policing*

Objective 2 - *Organisational capacity and capability which proactively meets changing demands*

Objective 3 - *A 24/7 single integrated 'front door' for vulnerability that signposts, supports and safeguards encompassing 'blue light', welfare and health services*

Objective 4 - *A whole system response to vulnerability by implementing ACE informed approaches for operational policing and key partners*

Improving Practice During the year we have completed a process mapping exercise throughout our teams, aligning practice to our electronic recording system – the Welsh Community Care Information System (WCCIS). This work ensures more streamlined assessments, timely statutory visits, improved recording and improve support to children.

Teulu Môn (our Information, Advice and Assistance Hub) has further developed its **engagement strategy** and has embedded the Specialist Children's Services referrals into the Teulu Mon process – allowing for a swift response to Teulu Môn/ Team Around the Family (TAF), Specialist Children's Services (SCS) or signposted to relevant non statutory service.

Priorities 2019/20

- CRT- All 3 CRTs will be operational in designated sites and will deliver integrated Information advice and assistance incorporating Third sector and domiciliary care providers.
 - Advocacy – Assessment documentation will be developed to reflect the need to identify the need for advocacy at all stages of interventions and ensure we use the North Wales Advocacy service effectively when there are no other designated informal advocacy in place.
 - We will re-tender the Supported living settings with a view to maximising opportunities for independence of those people living there
 - We will engage with stakeholders to adopt a new Learning Disabilities Day Opportunities Strategy

Measuring Quality Standards 1:

- 97.5% of people reporting they were treated with dignity and respect (Adults, Carers & Children)
- 95.1% of service users responding positively to the question "Overall, how satisfied are / were you with the care and support services you received?" (Adults, Carers, Children, Parents)
- 96% of adults who receive a support package from social services who report that they are satisfied with the service they are receiving
- 96% of adults who receive a support package from social services report that they are satisfied about how the services they received were meeting their needs

Quality Standard 2

Working with people and partners to protect and promote people's physical and mental health and emotional well-being

Adults

Local Asset Coordination is a new model of working with communities on Ynys Mon. Local Asset Coordinators work with individuals and groups to develop and use local networks to promote local solutions to local needs.

- ◇ Developing a social prescribing model to strengthen the links between healthcare providers and community, 3rd sector and LA services.
- ◇ Reducing loneliness and isolation in our communities
- ◇ Promoting healthier lifestyles and reducing health inequalities.

We now have 6 LACS working across the island. Two are funded through Intermediate Care Fund (ICF) and a further 4 were employed in 18/19 through a Partnership Agreement between LA, BCUHB (GP Cluster) and 3rd Sector. LACs also work with communities to gain dementia friendly status and establish local hubs. As a result of hubs there is evidence that people are better informed as to how receive advice and assistance about activities to prevent or reduce isolation and promote wellbeing.

During the first three quarters of the year, the following outcomes were achieved:

No: of people supported – 247

% people who feel less isolated – 88%

% people who report a positive difference – 91%

A new measuring tool (Elemental) will be used to track peoples wellbeing outcomes.

A key priority within the Strategy for Older People is to establish **Community Hubs** across the island. Community hubs offer activities and support services including advice and information, befriending, transport. There are a number of different community hubs available ranging from hubs within Extra Care facilities, Agewell centres and sheltered housing schemes and often utilise existing community facilities such as village halls, libraries and leisure centres .

The community hub model at Hafan Cefni was launched in 2018 and offers a programme of activities within an Extra Care setting for the tenants and the wider local community. Examples include falls classes, healthy eating, podiatry, exercise classes, advice and information, housing related support.

A Community Hub Alliance has been established acting as a forum to exchange information and potential collaboration and to identify any issues which are both positive and negative in supporting community hubs to succeed on the island.

Children and Families

During the year we have established a Healthy Relationship Post, under the Welsh Governments Families First Grant, which will promote an increased awareness of child exploitation and harmful sexual behaviours. This includes CSE awareness day on the 18th March 2019 – visiting children and young people in various schools and youth clubs across the island as well as visiting local communities. This work will progress over the next financial year.

There is a regional “**Missing**” **Protocol** being developed in order to have a shared understanding across not only all 6 Local Authorities but also with partner agencies.

During the spring and summer of 2018 children and young people nationally took the opportunity to have a say on sport and their wellbeing. Over 1000 schools took part in Sport Wales’ School Sports Survey making it the biggest and most reflective survey of its kind in Wales, possibly even the World.

On Anglesey 56% of children are taking part in sports at least three times a week the second highest percentage in Wales. Compared to 50% in 2015 and the current national average of 48%.The survey also showed that:

- 67% of pupils are members of a sports club
- 77% of pupils took part in sports at a club outside of school in the last year
- 86% of pupils are confident in trying a new activity

Quote: “Anglesey is punching well above its weight when it comes to sport provision for children and young people. Coming second throughout the whole of Wales is testament to the great work being done on the Island, by schools, volunteer coaches at countless sports clubs and the Council’s own sports development team.” Councillor Carwyn Jones, Major Projects and Economic Development portfolio

Priorities 2019-20

- **Childhood obesity agenda** -we want to develop a multi-agency approach to tackle childhood obesity in Anglesey. We will aim to reduce the number of children identified as being obese in line with the Healthy Weight Healthy Wales strategy. Our main focus will be to develop a multi-agency approach to addressing obesity in children who have been identified as being obese or who are not at a healthy weight, working towards the Healthier Wales Agenda, as published in June 2018, is the Welsh Government’s long-term plan for health and social services in Wales.

Measuring Quality Standards 2:

- 518 of adults required residential care at some point during the year (compared to 573 for last year).
- 295 of adults were in residential care on 31st March 2018 (compared to 366 in 2018).

Quality Standard 3

Protecting and safeguarding people from abuse, neglect or harm

Corporate Safeguarding Arrangements

“Safeguarding” remains everybody’s responsibility within the Council. The Local Authority has:

Main achievements

- Provided training for staff in line with their role and responsibilities with a focus on Domestic Violence and Modern Slavery.
- Continue to ensure that the safeguarding implications of major developments are identified, and mitigation developed.
- We continue to contribute significantly to be an active partner in the North Wales Safeguarding Board , Multi-agency public protection arrangements (MAPPA) and Multi-Agency Risk Assessment Conference (MARAC) arrangements

Adults Services

Main achievements

- Developed an interim safeguarding policy compliant with the Act, pending the development of all-Wales procedures.
- Undertaken multi agency evaluations of safeguarding practice.
- Developed a DoLS Team to manage the increased demand for Deprivation of Liberty Safeguards assessments and improved processes to assess quickly and effectively, thus reducing our backlog. The team also advises other social work teams and providers, and considers reports of unauthorised deprivation of liberty.
- Reviewing how advocacy is delivered to make sure we comply with the Act – ensuring a person’s voice is heard at key stages along their social care journey
- Adopted and implemented a Quality Improvement Framework – helping us to ensure that practice is safe and meets required standards.
- Launched the North Wales Self Neglect Protocol locally
- Closely monitored services we commission in terms of the quality of care they provided through domiciliary care, supported living and long term care homes.

Children and Families Services

Main achievements

- Internal and external inspections of practice show that safeguarding practice has improved.
- Continued to implement the Improving Practice Quality Framework: providing a set of planned and systematic assurance processes used to shape learning and improvement. This helps us to recognise where further improvements are required and how best to achieve these.
- Developed and implemented a new approach to child protection - Cryfder ar y Cyd. The aim is to make sure that Child Protection Plans are co-produced and focus on the

important changes required to keep a child safe and evidence interventions to achieve those changes.

- Improving skills and knowledge in relation to undertaking s47 Investigations, ensuring that the Gwynedd/Thornton Risk Model informs the analysis of whether the child has or likely to suffer significant harm.

Priorities for 2018/19

- We will continue to develop our Adult Safeguarding policy and practice to reflect the change in legal duty under the Act, and to respond to new national policy and procedures from the Welsh Government.
- Improve Statutory Review Processes– focus on improved preparation, robust scrutiny of care and support for children, and putting the child at the heart of the review process.
- Continue with the launch and roll out of Cryfder ar y Cyd

Measuring Quality Standards 3:

- 90.48% of adult service users responding positively to the question, "Has support set up by Social Services helped you to feel safe and secure in your home?"
- 96% of care and support plans (or support plans for young carers) that were reviewed during the year, within agreed timescales compared to 88% the previous year.
- 79% of adults and carers in the Citizen Survey say that they feel safe
- 81% of children in the Citizen Survey said that they feel safe

- Our performance over the past year on areas of safeguarding were:
 - 91% of adult protection enquiries were completed within 7 days
 - 88% of initial Child Protection Conferences were carried out within statutory timescales
 - 94% of all Child Protection Reviews were carried out in timescale
 - 100% of children on the Child Protection Register have an allocated Social Worker
 - 100% of Looked After Children have an allocated Social Worker
 - 2% = Re-registrations of children on Local Authority Child Protection Registers
 - 241 days = The average length of time for all children who were on the CPR during the year

Quality Standard 4

Encouraging and supporting people to learn, develop and participate in society

Support to work (Adults & Childrens)

The national **OPUS Scheme, Trac and Adtrac Schemes** have been supported by the European Social Fund through the Welsh Government. Opus supports economically inactive and long term unemployed individuals over 25 years of age, while Trac (which is managed in Anglesey's Education and Learning Service) supports young people aged 11-16 to overcome barriers to learning and achieving their full potential. Adtrac is a regional EU funded project being delivered by Local Authorities across North Wales to provide a bespoke mentoring service to help young people aged 16 to 24 years to get into education, training or employment (NEET).

Depending on their abilities and age individuals are offered a range of support including training, therapeutic support and mentoring

OPUS in Anglesey have been providing support and interventions that have equipped the participants with the appropriate skills to gain sustainable employment. Trac in Anglesey has offered learners the opportunity to attend short courses and tailored work experience which supports the development of confidence, resilience and self-esteem. Adtrac project is based on a holistic multi-agency approach to develop a personalised plan that aims to help remove barriers, promote wellbeing and confidence, develop skills and employability of vulnerable young people, including those with mild to moderate mental health issues and complex needs.

Of the 101 individuals registered for OPUS, a number have gained a qualification, have volunteered, gained employment or a combination of the aforementioned achievements.

- **79 have gained a qualification,**
- **42 have volunteered**
- **10 have achieved employment**

Of those individuals supported by TRAC:

- 1. 108 have continued in full time education,**
- 2. 96 were at a reduced risk of becoming NEET (Not in Education, Employment, or Training)**
- 3. 48 moving on to a full time higher level course in college**

At the end of January 2019 a total of 75 young people from across Anglesey have been enrolled on to the ADTRAC project. 9 young people have been referred from IOACC Social Services, with 7 enrolled and fully engaging with the project and a further 2 referrals in the pipeline.

Adults

A the start of April 2018 the **Community Mental Health Support Service Team (CMHSST)** investigated the benefits for our clients of encouraging them to participate in group activities. During research we found that Flintshire Community Mental Health Support Services (our equivalent service in Flintshire) group participation provision was well advanced and we learnt a lot from numerous visits to the county to see for ourselves how they managed group participation opportunities for clients as well as the benefits group participation had on them.

Following fledgling success with a running club set up jointly with The Betsi Cadwaladr University Health Board, and a walking club which followed we decided to set up a programme of group based activities for our clients. The weekly attendance at the running club was regularly between 12 and 18 people.

Below is a sample of feedback statements from clients.



Maisie Roberts.pdf



Alun G Jones.pdf



Olivia
Gillingham.pdf

By developing this programme six months ago we enhanced our offer to individuals, not only offering one to one help but also the opportunity to participate in group activities. We currently provide opportunities in two leisure centers for badminton, bowling, parent and child groups, arts and craft as well as learning opportunities in association with Coleg Menai and North Wales advocacy services amongst others.

We have also set up three wellbeing clubs spread across the Island and have applied for a grant to allow for further outdoor activities including climbing & kayaking.

Participation is always in accordance with the identified needs of clients in terms of their set objectives. We will offer this mix of support to the over 200 clients supported by the service ongoing

Anglesey Direct Payments - Throughout the year we have carried on to offer direct payments as the best option for service users and families to take control of their care package, and live the flexible life they want to lead. The Anglesey DP service has grown considerably over the last financial year from 106 to 162 which shows an increase of 52.83%. This has also outlined considerable savings for the authority of £5.00 per hour on average for each hour commissioned compared to a commissioned agency service.

- Total Direct Payments expenditure - **2018/19 £1,422,000**
- Service cost through a commissioned service projection - **£2,051,203**
- DP service savings compared to commissioned service - **£629,203**

Direct Payments Success stories - Over the last 12 months the local authority have been working with Leonard Cheshire, Mencap Mon and other third sector organisations to trial the Innovative Active Communities (IAC) project which is being launched in early March 2019 throughout Wales in the Senedd. The project has been led by our learning disability direct payments service users and their families to form a menu of community activities they can access in groups by pooling their resources/funding. This enables service users to form co-operatives and employ motivated personal assistants of their choice to support them in accessing the activities that they choose. By pooling their resources it will create less dependency on 1-1 support for able users, they will be able to access more activities than the

assessed need due to them pooling their hours which will also mean that the local authority will be able to work with the service users to save any unspent funding. In 2018/19 we have claimed back over **£40,000** worth of unspent funding through monitoring the DP accounts closely.

Through creative resource pooling, direct payments has also enabled a group of learning disability clients who currently live with their parents in the community, to save a fraction of their weekly funding and access a bespoke respite break with their personal assistants.

Children and Families

St David's Day Fund -the purpose of the fund is to support young people who are or have been in local authority care to access opportunities that will lead them towards independent and successful lives. This goes directly to care experienced young people and the money can be used as a way of advancing independence, development and progression. The money has been spent on education; employment; health and well-being; housing and access to ongoing advice and support. Locally, many of our young people have used the money on driving lessons and on course fees. The local authority will receive additional funding for 2019-2020.

Priorities for 2019/20

- Ensure future day provision provides individuals with a learning disability with opportunities to achieve their potential and play an active part within their communities

Measuring Quality Standards 4:

- 85% of service users responding positively to the question, "Do you feel that the support you receive from Social Services helps you to do the things that are important to you?"

Quality Standard 5

Supporting people to develop safely and to maintain healthy domestic, family and personal relationships

Adults

The **Integrated Care Fund (ICF)** revenue and capital elements have been used in 2018/19 in Anglesey to drive and enable integrated working across all client groups between social services, health, housing, third and independent sectors in supporting people to remain independent. Specific projects have been taken forward in the areas of Dementia, Learning Disability, Autism and children in care in Anglesey

Local schemes ensure that ICF helps us achieve various principles and specific goals including:

Integration- Garreglwyd Enhanced Dementia service, Mon Enhanced Care – avoiding inappropriate hospital admissions.

Prevention - Projects supported include : Step up Step Down beds in care homes and Extra Care Housing, Learning disabilities prevention and progression model, Night Owls. Llawr y dref Learning Disabilities move on flat

Social Value- Projects include, Local Asset Co-ordination, 3rd sector Single Point of Access, Carers Offices within Ysbyty Gwynedd.

A specific project supported in 2018/19 is the further development of the **Shared Lives** service already available in Ynys Môn. In its new form the scheme aims to include those with dementia by looking at increasing recruitment of Shared Lives enablers to provide family-based dementia support in their own homes rather than a hospital or residential care placement.

The new service which we expect to see fully operational in 2019 will be for older people with early stage dementia and will provide individuals with the opportunity to receive support with their matched carer or visit them regularly for day support or respite for them and their families.

Children's and Families

Team around the Family (TAF) & Families First - Welsh Government Families First Programme :

The TAF team has made significant progress in 2018/19. TAF plays a significant part in the provision of early intervention services for children and their families in Anglesey. TAF is part of a wider **Prevention and Early Intervention Service** that includes a sister team called the **Stepping Forward Service** which consists of two Social Workers, a Substance Misuse Worker, a Wellbeing and Inclusion Officer and a Healthy Relationships Worker who provide services for families stepped down from statutory interventions. They also able to provide a specialised early intervention provision in those fields that assist TAF and decrease the need to escalate cases for a social work intervention. The team around the family has been

successful in establishing a model of strength based practice and all members of staff have received training in those methods of communicating, engaging and co-producing work with families that facilitates change and positive outcomes.

For example/ Case study 1: Family A was referred by the primary school in relation to concerns they had in regards to child A's emotional wellbeing and attendance. Family wanted to be sure that the child would be supported in the transition between primary and secondary school. TAF coordinated a family meeting and developed a family plan that included the family, child and agencies such as the school, NSPCC Family Therapist / Play Therapist, Mental Health Service, Local Authority Housing, Housing Association and the education welfare officer.

Child A no longer requires support as they have successfully settled in secondary school and they are implementing coping strategies they have learnt to deal with coping in the near future. Transition of child A to secondary school has been successful removing the need for agencies to be intervene and improving the child's attendance, confidence and emotional wellbeing.

Infographics: The team has received 204 referrals during 2018/2019 an increase from the 146 received in 2017/2018 and the 165 in 2016/2017

Team around the Family (Families First) :

TAF also has a significant role to play in the provision of early intervention services for children and their families in Anglesey also. The team has received 204 referrals during 2018/2019 an increase from the 146 received in 2017/2018 and the 165 in 2016/2017. They are able to provide a specialised early intervention provision in those fields that assist TAF and decrease the need to escalate cases for a social work intervention.

Our **Integrated Family Support Services (IFSS)** have worked with a total of 50 families during the year 2018/19. The service has historically been shared between Gwynedd and Anglesey. However in April 2019 the current compliment of staff will be moving into the offices in Llangefni and will be utilised exclusively by the Anglesey children and families dept. The IFSS conducted a second evaluation of the service which guided our decision to change these arrangements. The evaluation has also confirmed that the IFSS model could be utilised within the field of domestic violence and common anxiety based disorders expanding the criteria from working with families where substance misuse had been identified as the main risk factor.

Priorities for 2019/20

- **Shared Lives-** The Co-ordinator role will focus on recruiting and training enablers, Develop training resources incorporating the principles of dementia care and person-centred support and to provide mentoring and support.
- **Obesity Support-** we will work to promote healthy children and families.

Measuring Quality Standards 5:

- 99.6% of adult carers who were offered an assessment or review of their needs in their own right
- 94.44% of adult carers who responded positively to the question "In the last 6 months, do you feel you have been involved or consulted as much as you wanted to be, in discussions about the support provided to the person you care for?"

Quality Standard 6

Working with and supporting people to achieve greater economic well-being, have a social life and live in suitable accommodation that meets their needs.

Adults

The development of flats in Llawr y Dref, Llangefni has provided individuals with a **learning disability** with the opportunity to achieve greater independence by living in an assessment flat with individualised support for a few weeks/months in order to support them to achieve their aim of living independently.

In partnership with Clwyd Alun, 2018 saw the opening of **Hafan Cefni**, a purpose built, 63 unit Extra Care facility, close to Llangefni town centre, with additional amenities on-site that are accessible to the local community. The benefits of living in an Extra Care facility are clear – with people already reporting increased levels of independence, health and well-being.

Mental Health & Substance Misuse

Below see some statistics regarding individuals with a mental health issue

- Average of 270-280 referrals for adult mental illness per month were received in Ynys Môn (3,315 for year ending December 2018).
- 145-155 referrals per month for Ynys Môn children and young people (1,774 for year ending December 2018). This is 2% more than the previous year.
- For Children and Family Services, amongst all children with any statutory plan, close to 1 in 4 have parental mental health as a presenting factor (31% for LAC) and 12% of children on statutory plans are being treated for mental illness.
- In Supporting People, 69% of referrals indicate that the person has mental health needs in year ending September 2018. For those aged 55+, 13% are identified as having a mental health need. Amongst those with mental health problems (April-September) of 348 referrals, 13% (45) are reported as having high need, 49% (170) have medium need and 38% (133) have low need.
- For Children and Family Services, amongst all families where children have a statutory plan, about one third have parental substance/alcohol misuse as a presenting factor (51% for LAC) and 8% of children on statutory plans are identified as having substance/alcohol misuse needs. In TAF, approximately 9% have substance and/or alcohol misuse needs.

Supporting individuals and families in 2018/19, the Supporting People grant funded accommodation, and floating support has worked with 947 service users Supporting People also provide 20 units for generic homeless individuals applying a Housing First approach (albeit that mental health is commonly a need) and with plans for up to five specific units for individuals with a mental health lead need. The latter has started and involves an intensive model of support working with Hergest Unit on safe discharge from hospital of persons with complex mental health needs.

With regards those with more significant needs and referred to the Substance Misuse Service (SMS) for care and treatment to reduce or abstain substance/alcohol misuse, there were 305

referrals across March-November 2018 (which is higher than the 298 across December 2016-November 2017).

Children and Families Services

Cartref Clyd Môn – In November 2018 the Executive Committee agreed to develop Small Group Homes (SGH) now named as Cartref Clyd Môn, provision on the Island. These are Local Authority homes where two children will be living together in ‘homely’ surroundings and functioning in a similar way to children at home i.e. going out to school, living in the community, having neighbours and friends and so on. The service is looking to open two during the 2019/20 financial year and a further two in 2020/21. It is expected that around £231,448 of savings will be made in Year 1 and around an additional £291,448 of savings in Year 2.

Foster Carers Package – To improve our offer to potential foster carers and aid recruitment the Council Executive agreed in November 2018 to offer a more competitive package in terms of allowances and benefits from April 2019, which is envisaged to make it easier to recruit Foster Carers to the Council which will bring savings. The Executive agreed for the package to provide:

- A 10% increase in the Foster Allowance;
- A 50% discount in Council Tax;
- Free Isle of Anglesey Leisure Services Membership Card;
- Free Council car parking ticket.

The Council remains a partner in the **North Wales Adoption Services (NWAS)** and will be participating in the coming year in work to increase the number of Adoptive parent(s) recruited throughout North Wales. There are increasing numbers of children in the care of local authorities who cannot return to their birth families. These children now need permanent, loving families who can provide stability and the opportunity for them to thrive and reach their full potential.

Housing Services

There were a minimum 1,507 **domestic abuse** incidents/offences for Ynys Môn in 2018 (approx. 570 households), albeit that this is an under-estimate given domestic abuse is reflected within other offences such as public order and criminal damage. Rates are up 23% on 2017.

This rapidly increasing problem is evident in Ynys Môn Children and Family Service, amongst children with any statutory plan, approximately one third have parental domestic abuse as a presenting factor.

In 2018/19 Supporting People funded in excess of £190k, to provide housing related support to circa 50 vulnerable individuals and families per week, and in so doing providing a range of services which include 5 units of refuge provision, a minimum of 30 Floating support Units and 14 Independent Domestic Violence Advisor (IDVA) interventions per week.

Approximately 55-70 individuals women (84%) / men (16%) victims of domestic abuse are helped across a year via Gorwel (of which there is 43-55 dependent children and about one in six live with their partner).

Further funding from the North Wales Police and Crime Commissioner and Family's First provides for 1.5 FTE staff. Gorwel have advised that 126 children and young people are assisted through the year via activities such as group work and support to link in with other local initiatives.

Funding from Welsh Government enables us to deploy two school liaison officers working across North Wales schools delivering workshops in primary and secondary that promote healthy relationships and raise awareness for children, young people and adults about the issues of VAWDASV.

Priorities 2019/20

- Continue with the design and planning for a new Extra Care facility in the Seiriol Area.
- Rollout of our new Enhanced Foster Care Packages to attract additional foster carers.
- Launch our Catrefi Clud Môn project, aimed at providing suitable accommodation for children and young people locally.

Measuring Quality Standards 6:

- 99% were able to discuss their problems during assessment/ re-assessment in their preferred language

How We Do What We Do

A) Our Workforce, and how we Support their Professional Roles

'In relation to the Act a workforce strategy that supports understanding and ability to implement the changes, new roles (e.g. in formal partnerships and for IOAA services), learning and development requirements'

The Workforce Development Unit continues to administer the SCWWDP grant to provide training and development opportunities for Social Services and the wider social care partnership on Anglesey. National, Regional and Local priorities are taken into account when planning development opportunities for the workforce and every opportunity is taken to work in partnership with our neighbouring LA's, NHS and other Agencies in order to deliver on the plan.

Key priority areas supported are noted below:

- the Domiciliary Care Workforce to prepare for registration and supporting knowledge/Role of Responsible Individuals
- the training, development and qualification of Social Care Managers
- Outcome Focused Care and Support Practice
- Qualifying programmes for Social Work
- Post Qualifying programmes for Social Work
- Frontline social care workers to develop their skills overall in relation to Social care
- Enable the workforce to meet regulatory requirements for qualification and/or registration

Examples of the type of initiatives that were arranged was the training focused on strengths-based approaches through the IFSS model of Building Stronger Families; Specialist training was also delivered on the Court Skills for social workers.

In addition a number of both Regional and Local sessions were promoted and arranged by the Workforce Development Unit in order to provide up to date information to ensure that our Managers are informed about the requirements of the Regulation and Inspection of Social Care Act and as a result the Staff supported to ensure that they are able to meet the requirements.

In addition, a number of priority areas of development were identified and included in the development plan. Examples of these are noted below:

Course Title	Course	Numbers attended
Dementia	Award L2	21
	Award L3	18
Dementia	Awareness raising session for staff across the care sector, volunteers and families	80
All training has been arranged in line with the Dementia action plan and Good Work Framework	Sensory Loss	25
	End of Life /Palliative Care	15
	Dementia and Learning disability	25
	Communication and person Centre care when dealing with behaviours that can be seen as challenging.	25
Inspiring culture in care of individuals who have dementia, supported by the Good Work framework	Inspiring culture change 3 day training programme for Care Home Managers	15
Outcome focused planning	Introduction to what outcomes are and how this translates from paper to practise in line with the Social Services and Well-being (Wales) Act. To understand the approach to outcomes and how outcomes are put into care and support plans and practises.	75
Induction	To support the implementation of the all Wales induction framework SCW RISCA	20
Care Qualifications	L2 Adults	12
	L3 Adults/Children and Young People	12
	L4 Step up to management	1
	L5 Advanced practitioners award	4
Regulated Workforce	Awareness raising sessions on how to register home carers by 2020 and beyond. Dom Care registration workshops in line with the SSWA and regulating the workforce with in the guided time frame	75

We continue with our partnership with Bangor University and 2 other Local Authorities to support social work students and successfully recruited a further 2 social work trainees. 2 are currently studying towards the B.A. in Social Work through the Open University Wales whilst the other is studying towards the M.A. at Bangor University.

We have continued to support newly qualified practitioners through their First Three Years in Practice which includes the Consolidation Programme, Porth Agored with 3 members of staff successfully completing this programme during 2018-19.

Further information regarding post-qualifying social work achievements are below:-

Programme	Number Achieved in 2018-19
Practice Teaching Award	4
Best Interest Assessor	1
Team Managers Development Programme (TMDP)	2
Middle Managers Development Programme (MMDP)	1

As well as the above, we continue to support qualified staff to undertake modules through the Experienced Practice in Social Work and Senior Practice in Social Work Programme.

WELSH LANGUAGE SKILLS

In support of the “Mwy na Geiriau” agenda, the Authority is very supportive of staff development in this area and encourages attendance at a wide range of courses/training in order to address their individual needs/raise awareness of the importance of bilingual language skills. See table below for a list of the variety of opportunities that have been arranged during 2018-19:

Course	Number of Social Service Staff attended
Welsh language for learners (Weekly sessions)	5
Welsh language (Welsh in the Workplace)	2
Develop language skills for fluent Welsh speakers	6
Welsh language awareness / Mwy na Geiriau	3

SAFEGUARDING TRAINING

Greater emphasis has been placed on ensuring that staff across all services have received the relevant Safeguarding training. A planned programme of Basic and General Safeguarding courses are included in the Annual Development plan which is accessible to all care staff (LA/Private Sector/Voluntary). Details of attendance are noted below. In addition specific courses have been arranged to ensure that the workforce is adequately upskilled in specialist areas, see details below:

Safeguarding Subject Area	Numbers Attended
Safeguarding For Professionals	23
General Safeguarding (Full day)	99
Basic Safeguarding (half day)	8
What? Why? How? Recording and Reporting Training	48
Joint Investigation Training	6

E-Learning

Over the year, greater emphasis has been made on utilising E-Learning as a blended method of Learning. A variety of programmes are available to staff at all levels to undertake as part of their own Personal Development and which is accessible at any time/place. Additional work is being undertaken to develop key areas e.g. Basic Safeguarding, Food Hygiene, Health Information, Modern Slavery and Cyber Awareness.

The table below which provides an overview of some of the modules undertaken by Social Care staff:

Module	Number of completions	Percentage
Violence against Women, domestic abuse and sexual violence	224	37%
Modern Slavery	189	31%
GDPR	196	33%
DSE	174	29%

B) Our Financial Resources and How We Plan For the Future

Financial planning remains a serious challenge for the Council under continued and prolonged financial pressures; the Council's funding from the Welsh Government (WG) has fallen from £101m in 2013/14 to £95.8m in 2019/20. In order to achieve a balanced budget, the Council has implemented over £20m of budget cuts over the same period. The year-end position showed an overspend of £3,001k for Social Services for 2018/19.

Children's Services overspent by £1,830k due primarily to a further increase in the number of Looked After Children – as at 31/03/2019, we had 149 Looked-after-Children in our Care, an increase of 4.2% on the 31/03/2018 figure of 143. One Out-of-County placement can cost up to £250k/year. Additional funding of £1.39m has been added to the budget of Children's Services for 2019/20 to meet the pressures of the increased number of Children in our Care. The funding provided to the Service between 2016/17 to 2018/19 to establish an Edge-of-Care team, with a view to reducing the number of Children placed in Care, has also been added permanently to the budget in 2019/20.

Adult Services overspent by £1,171k in 2018/19 due primarily to (i) fee pressures caused by increases in National Living Wage and pension contribution rates and (ii) increase in demand for Services. Additional funding has been provided to Adult Services through a WG grant of £670k to assist in meeting these pressures in 2019/20. A further contingency of £277k has been set up for 2019/20 to meet pressures in demand for Services.

Nevertheless, both Services acknowledge the current austerity and continue to transform services and manage demand, with Adults Services contributing to £350k of savings in 2018/19, and further savings of £586k have been agreed for 2019/20. Children's Services will also look to reduce its overspend position in 2019/20 by introducing Small Group Homes on the Island with the view of reducing the Children that are placed Out-of-County.

The Council has effective and well-managed budget setting and financial planning processes in place, and elected members are fully involved in the cyclical programme of planning, and the scrutiny of budget setting and monitoring.

Estimating future changes is challenging, due to the lack of accurate information on future local government settlements but our Medium-Term Financial Plan predicts that there may be a requirement to make up to £6.72m of additional cuts over the next 3 years from 2020/21 to 2022/23.

The table below outlines the financial accounts of our Social Services 2018/19:

	Budget £	Actual £	Variance £
CHILDREN and FAMILIES SERVICES	8,727,410	10,557,202	1,829,792
ADULT SERVICES			
OLDER PEOPLE	7,095,640	7,447,693	352,053
PHYSICAL DISABILITIES	1,720,010	2,055,527	335,517
LEARNING DISABILITIES	6,582,830	7,103,668	520,838
MENTAL HEALTH	1,931,410	2,213,940	282,530
SUPPORT SERVICES	1,232,080	1,175,614	-56,466
PROVIDER UNIT (MON CARE/ OTHER SERVICES)	6,166,900	5,910,635	-256,265
OTHER SERVICES	59,692	52,542	-7,150
TOTAL	33,515,972	36,516,821	3,000,849

C) Our Partnership Working, Political and Corporate Leadership, Governance and Accountability

Political governance within the Council has continued to be robust. This has allowed for clear and consistent support for both Adults' and Children's Services and measured scrutiny of progress.

The **Executive** is the key decision making body and consists of the Leader and 8 Portfolio Holders. The Leader continues to be the Portfolio Holder for Social Services and has politically overseen our improvements over the past 2 years. This growing effectiveness is evidenced in taking difficult decisions such as *Older Adults Social Care Programme* (for example building Extra Care Housing in Llangefni which is completed and nearing capacity). Following an evaluation of sites a decision has been taken to build a further Extra Care provision in the Seiriol ward and allocating additional resources to Children's Services to assist the management of demand.

Partnership Working

The Panel of Elected Members which was established after the elections of May 2017 to scrutinise, challenge and support the Service Improvement Plan for Children's Services continues its work and has seen improvements been realised over a short period of time. The membership is drawn from across the political groups, and has provided an opportunity for the Members to enhance their knowledge and understanding of the work undertaken by the Service, leading to better scrutiny.

Anglesey Social Services are committed to partnership working on both a local, sub regional, regional and national basis. This has been recognised as a strength in external inspection reports for us to build on. Both Children and Adults' Services remain actively involved in the All Wales and the North Wales agendas to improve the delivery of social services through a collaborative approach.

Governance arrangements are in place through the North Wales Social Services Improvement Collaborative (NWSSIC) and the Regional Partnership Board. NWSWIC has in place a comprehensive programme of improvement through collaboration, focused on the requirements under Part 9 of the Social Services and Wellbeing (Wales) Act 2014. This partnership ethos can be further evidenced through the collaboration of the Council's Social Services with BCUHB via the Integrated Delivery Board (IDB). The purpose of the IDB is to ensure that the health and care needs of the people of the Isle of Anglesey will be better served by the improved integration of services between health and local authority services. Model Môn is the operational arm of the IDB, with responsibility for delivering the detailed Work Programme.

We continue to work closely with the Betsi Cadwaladr University Health Board to deliver the Integrated Care Fund (ICF) on Ynys Môn. Areas specifically targeted include services for older adults and young people and children with complex needs and Welsh Communication Care Information System (WCCIS). The ICF has been spent on developing Garreglwyd as a specialist home that supports older people living

with dementia and the Môn Enhanced Care and Night Owls services within Adult Social Care.

The Well-being of Future Generations Act (Wales) 2015 has established Public Services Boards (PSB) for each local authority area to make sure that public bodies work together to create a better future for the people of Wales. A Joint partnership board for Gwynedd and Môn, has been established, which includes the main public sector organisations in the region. The assessment by the Board during 2017/18 was used by partners to draft the Well-being plan which was adopted during 2018/19. This plan is now in its implementation stage.

We continue to develop close consultation and partnership working with the **Third Sector** through the Voluntary Sector Liaison Committee which meets on a quarterly basis. We recognise the role of the **Third Sector** locally as a strategic partner and have developed appropriate governance arrangements to support this e.g. the role of Medrwn Môn on the Model Môn operational group, the OPUS Board (EU funded project) and the Adults Social Care Transformation Board. Recently we have established a third sector partnership group which is tasked with delivering against Council objectives and ensuring appropriate engagement and consultation techniques are adhered to with regards to developing strategies and transformation work.

Performance

The Council continues to embed a corporate planning and performance management framework into its annual governance arrangements. This framework was adopted to ensure a continuous improvement mind-set was embedded within the work of the Council, and that its monitoring could identify issues prior to under-performance which would impact on service delivery to the citizen.

This practise has seen improvements in a number of social services related indicators, with particular success being seen in the performance of indicators related to the care provided to Adults. Performance Indicators for Children's Services have also improved and continual focus via the Children's Services Improvement Panel it is envisaged will further improve performance and consistency of practice which have been priorities for 2018-19.

Social Services

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Case Studies option for inclusion

1. CASE STUDY : Local Asset Co-ordination Ynys Môn

Integrated care Fund (ICF) 2018/19

About the Project:	Local Asset Coordination (LAC) is a new model of working with communities and has been developed on Ynys Môn over the past two years. It is a preventative model, but is now proving beneficial also to those who may already be in receipt of statutory services. Local Asset Coordinators work with individuals and groups to develop and use local networks to promote local solutions to local needs.
Project's Aims:	<ul style="list-style-type: none"> • Reduce loneliness and isolation in our communities. • Promote independent living; people's choice and control over their own lives • Promoting healthier lifestyles and reducing health inequalities • Develop social prescribing – strengthen the links between healthcare providers and community, voluntary and local authority services.
Project Outcomes:	<ul style="list-style-type: none"> • People are better informed and know where to receive advice and assistance about activities that would help to prevent or reduce isolation and loneliness and promote health & wellbeing. • Greater number of people are participating in activities that help to promote independence and resilience, and reduce impact on front line services.
About the person: <i>What is their age? Do they live alone? Do they have family/friends nearby? How is their general well-being?</i>	<p>Brian was referred to LAC Holyhead through her LAC colleague (Gwyneth) who had known Brian previously.</p> <p>Our first meeting took place at his home. During our conversation he spoke about his wife, and how he had cared for her for over 30years until her death in January 2017. He said that he was very lonely, didn't have anyone to turn to and didn't have any friends or family living locally, they lived in Yorkshire and Japan. Brian has a son but for some reason unknown to Brian the son had cut off all contact with him</p> <p>Brian lives in a ground floor flat on a new estate, since moving in four years ago he and his wife had experienced anti-social behaviour from the local children, they would throw stones at his van, walk out in front of the van, ring the doorbell, put their hands</p>

	<p>through the windows of the flat to grab at things, this particular incident happened when his wife was ill in bed. Brian also experienced verbal abuse when he went to speak to parents about their children's behaviour towards him and his wife. The Police and landlords were made aware of this anti-social behaviour. Brian has a son but for some reason unknown to Brian the son had cut off all contact with him</p>
<p>What was the situation: <i>Describe how the person became involved with the service you are writing about. If an older person – what challenge or issue were they facing and how was this affecting their life</i></p>	<p>Brian was referred to LAC Holyhead through her LAC colleague (Gwyneth) who had known Brian previously. Our first meeting took place at his home. During our conversation he spoke about his wife, and how he had cared for her for over 30 years until her death in January 2017. He said that he was very lonely, didn't have anyone to turn to and didn't have any friends or family living locally, they lived in Yorkshire and Japan.</p>
<p>Impact statement How did the service make a difference? <i>Describe what action the case worker/volunteer took to give support</i></p>	<ol style="list-style-type: none"> 1. March 2018 – Brian was beginning to express and focus on the "traumas of the previous months, the loss of his wife, being a victim of crime and being made a participant in an unwelcome mental health assessment. Together we prioritised how Brian wanted to manage and deal with what he considered to be these traumatic events. 2. Liaised with GP and ensured that Brian had clarification of the correct medication he was to take. 3. Supported Brian to attend CRUSE bereavement counselling over a 6 week period 4. Supported and advised Brian with financial matters – utility bills, phone contracts, missed hospital and GP appointments 5. April 2018 – introduced Brian to the Men's Shed. A turning point for Brian was when he 'buddied – up' with Richard, who had also recently been bereaved. Both men would meet up at the shed on most days to do whatever work was necessary, litter picking, building raised beds and creating a bird table that involved intricate work. 6. Brian was introduced to the local lunch club volunteers and clients

	<ol style="list-style-type: none"> 7. Created an intervention between Brian and a local man who was able to help set up a home security system ensuring 24hr CCTV at his home. 8. Worked in partnership with Brian's Housing Association and the Police to hold a community event. This was a drop-in session giving the tenants (mostly families with young children) an opportunity to call into the community centre for a cup of tea, meet their neighbours and to chat with the Housing Association's liaison officer and local PCSO's about any concern they may have regarding their estate. This brought about a wider community benefit in community safety 9. Supported Brian to attend MRI Scan(spine) and brain scan and to receive result of these scans 10. Supported Brian in attending training and wellbeing sessions
<p>What outcomes were achieved? <i>What was the outcome for the service user? What difference did the interventions make?</i></p>	<ul style="list-style-type: none"> • Within three months Brian attends two community groups – Lunch Club and Men's Shed. He is actively developing old skills with other men and helping others to learn. • Nine months on, Brian's anxiety has diminished greatly, and he no longer requires intensive contact with LAC. However we retain weekly contact through the Men's Shed and Lunch Club. • Engaged with Brian's GP to review his Diabetes and long standing spinal condition • In addition to above liaised with specialist Diabetes and Neurology services • Brian attends an IT course to learn how to Skype, Internet shopping and Facebook – now in contact with family in Japan and Yorkshire • Brian attended three Expert Patient Programme - Managing Diabetes, Foodwise and Diabetes and Controlling Chronic Pain. He benefited by better managing his diabetes and chronic pain by engaging in a non-restrictive exercise programme • Liaised with CPN who was allocated to undertake initial mental health assessment and provided useful information to demonstrate Brian's daily activities and levels of functioning: e.g. he was involved in very intricate and manual projects at the Men's Shed • Another crime committed at Brian's flat - on this occasion CCTV evidence was collected confirming local children

	<p>had been responsible – PCSO’s were quick to respond and dealt with the matter</p> <ul style="list-style-type: none"> • The Consultant Psychiatrist recognised Brian’s frustration and uncertainty as to why he had to undergo an assessment. He questioned LAC and Brian on the approach they had taken throughout this difficult process, and remarked on their success, and on the value of LAC intervention • Results of brain scan showed no signs of dementia and no cognitive impairment
<p>Quotes/Feedback <i>Please provide a direct quote from the service user. What did they say about the service received and the difference this has made to them?</i></p>	<p>Brian has given his consent to tell this story, as he said – “the more people that know about what I’ve been through the better”. “People might then take more time to listen and understand what people go through when they feel so isolated and lonely after the loss of a love one”. “Without the support from LAC I really don’t know where I’d be today”.</p>

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2. CASE STUDY

Integrated care Fund (ICF) 2018/19

About the Project:	Carers Outreach Service supports unpaid carers in hospitals and the community; we signpost, advise and refer to appropriate agencies who can offer them support.
Project's Aims:	Assess and refer carers to appropriate agencies in order to ease the stress placed upon them.
Project Outcomes:	Carers feel supported, informed and educated regarding the help that is available to them in terms of benefits, community groups etc
About the person: <i>What is their age? Do they live alone? Do they have family/friends nearby? How is their general well-being?</i>	The person in this instance is the main carer for her brother who has cancer. The carer is a married 56-year-old whose daughter, son in law and grand-daughter also live with her. The carer says her family are supportive. However, she stated that she is currently under a lot of stress as both her father and brother's health have deteriorated.
What was the situation: <i>Describe how the person became involved with the service you are writing about. If an older person – what challenge or issue were they facing and how was this affecting their life</i>	Initially, the carer's sister was referred to Carers Outreach Service by a Staff Nurse on Ogwen ward as she was the main carer for their elderly father who was admitted after a fall. At this point the carer also requested a referral as she too was struggling with her caring role. The challenges facing the carer and her family were broad and included the frailty of the father, accommodation issues, financial issues and the brother's palliative lung cancer which necessitated the caring role. Possible solutions were suggested and implemented, including benefit advice, referrals to other supportive agencies, financial assistance and emotional support.
Impact statement How did the service make a difference? <i>Describe what action the case worker/volunteer took to give support</i>	Carers Outreach Service supported the family by providing emotional support based on the issues and problems they faced daily. Information was provided on what benefits were available, including PIP and Carers Allowance. An application for ESA was made. Grant applications were made to the Roy Castle Fund, MacMillan Cancer Support and the Gwynedd carers' respite pot (managed and administrated by Carers Outreach). A Blue Badge application was made to facilitate accessible parking when travelling to/from appointments with the cared-for. A Council Tax reduction was applied for. An application was made to the WaterSure Wales scheme for capped/ reduced water bills.
What outcomes were achieved?	For the carer, stress was reduced greatly as the whole family were being supported and a positive relationship was formed between Carers Outreach, the carer and the hospital.

<p><i>What was the outcome for the service user? What difference did the interventions make?</i></p>	<p>The carer felt she had someone to talk to in confidence who she could ask for advice and support. The financial burden upon the cared-for was less as he received financial support, including grants, benefits and reductions, that would help with paying the bills and general household costs. The Blue Badge ensured that the carer could take her brother to his appointments despite his deteriorating mobility.</p> <p>The carer has requested respite which will give her the time she needs to recover emotionally and physically as the caring role will become more challenging and will escalate with time.</p>
<p>Quotes/Feedback <i>Please provide a direct quote from the service user. What did they say about the service received and the difference this has made to them?</i></p>	<p>The service user was very appreciative of the help and support given through this difficult time.</p> <p>“Amazing, knows the job inside and out and gets results. Nothing is ever too much trouble. Patient and family friendly. Could not have managed without her help”</p>

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3. CASE STUDY - Transition/SCS

P lives with her family in Llangefni and has a learning disability and attends Canolfan Addysg Y Bont. P was referred to Specialist Children's Services in January 2018 when they were 17 years old for Community LD paediatric Nursing service to support the school to manage her behaviour. P's family had not requested any support or involvement from services prior to this.

In June 2018, as part of the Partneriaeth - Y Bont – Partnership Transition Project (Based in the Special School), P and her family were able to have the additional support from the service Transition Co-ordinator without having to be open to a social worker. The Transition Co-ordinator was able to work in partnership with other multi agency professionals who were working with P, to support in planning the Transition Process to adult learning disability services.

The Multidisciplinary Team working with the family and the school included SCS Nurse, Behaviour Analyst - Complex Needs Service, Speech and Language Therapist, Carers Assessor, Learning Disability Paediatric Psychiatrist, Transition Co-ordinator and Teacher.

As part of the transition process to adult services it was felt that it would be positive for P to widen her range of interests and activities to help her to become more independent, and also support her parents in their caring role by enabling her to have short breaks.

In October 2018 it was agreed with the family that it was the right time to introduce a social worker from Specialist Children's Services, to look at the types of Support that would help P and support the family through the Transition to Adult Services.

As part of P's Care and Support Plan, the family used direct payments to enable her to take part in a range of activities in the community and this has provided the opportunity for P to develop her independence and social skills with the support of 2 personal assistants, on a weekly basis.

This is the first time the family have had social work support and this relationship meant that the social worker was able to get to know the family and ensure that links were made with the social work team within the adult learning disability service.

In January 2019, Both social workers visited the family together so that the link with Adult LD would provide a seamless service for P and that the family were able to be confident that the Direct Payment service could continue and that where necessary the transfer of health services would be co-ordinated by the professionals that were part of the original MDT. Both social workers will work together to support P until she is 18 years old and the Transition Co-ordinator will continue to be involved as part of Adult Learning Disability Services, looking at day activities and other options for further education opportunities.

P's mother has shared with the social worker that she feels that the Transition Service has been 'good' and she has especially valued the role of the Transition Coordinator and Social Worker from Specialist Children's Services in supporting P and the family at this point in the transition process.

4. Case Study - Team Around the Family (TAF)

Family	Mother, Father, Daughter (7) Son (4)
CASE STUDY	
<p>Summary of Family Situation</p> <p>08-05-18</p> <p>Son has a speech delay and significant behavioural problems. Mum is home with the children every day and is finding it very hard to cope with Son. Son will scream and tantrum over the smallest of things. Seen for initial assessment on the 21/10/16 and referred to SALT team for speech delay. Son has been attending pre-school since then too which Mum states that improved his speech. School have put a one to one worker in with him due to his short attention span. The last few weeks Mum has found his behaviour increasingly challenging. He is a poor sleeper, his speech has regressed and he screams a lot. Mum states that he is lashing out with frustration. Son likes routine and structure and fixates on certain toys or certain TV cartoon episodes. He loves sensory toys. The only time he is calm and engaged in an activity is when he's in the bath. Mum states that he sees no danger and that if he isn't strapped in to his pushchair when they go out he will run away/run in front of cars. Mum suffers with stress and anxiety and feels she is at breaking point with Son. Mum feels that her relationship with partner and older daughter is strained due to Son. They have good family support locally but Mum is often reluctant to share her problems with them. Her sister helps a lot with the children. Son is only comfortable around her too. They have had to reduce Son's school time by a day due to financial reasons.</p> <p>Son has been referred to the community paediatricians and school and put extra support in place.</p> <p>Son isn't aware of road safety, and will run out straight into the road. Family support with application to Housing to place a gate and fence at the back, so Son can freely play outside freely and run out straight into the road. This would provide the family without causing additional anxiety to mum.</p>	<p>Summary of Work Completed</p> <p>19-11-18</p> <ul style="list-style-type: none"> • Work was completed at home to support with Son's behaviour, and build up Mum's confidence in preparation to access the Incredible Years Course. Mum attended three sessions, but could not commit because of child care issues, so following the group, the support continued at home. • Short term support for daughter around managing emotions and resilience, exploring daughter's wishes and feelings. • Information to contact the Carers Assessment team re: safety support. • Support was given to encourage and enable Mum to take the family out. Implementing what Mum had learnt and having the confidence to take the children out and test her own ability to manage Son's behaviour and cope with her own anxiety, giving her the confidence to take the children out alone. • Support Mum with Son's potty training. • Support Mum with School and the transition of Son accessing main stream School.

Positive Outcome: Confidence building with Mum improved her ability to parent and feel more confident in turn having a positive influence on her Mental Health. Implementation of Incredible Years evident to have improved Son's behaviour and support mum to manage his behaviour. Session's with daughter gave her the ability to explore her wishes and work around emotional regulation, and gave her the ability to channel her anger in a more positive way. Son is now toilet trained and settling well in School. Team Around the Family supported the family's finances re: benefits and co-ordinated and communicated with agencies when mum found it difficult to do so.

Parent's Comment: Amazing turnaround from this time last year. I enjoy things daily and look forward to future upcoming events, cannot thank Team Around the Family enough for all the support provided, forever grateful.

5. CASE STUDY –

Family B were referred by the Educational Welfare Officer and Health Visitor in relation to the concerns she had in regards to the child's Health and Emotional wellbeing and possible learning needs within the school.

Family meeting was held at the school and an action plan was agreed upon. The meeting included the child and the family and representatives from the School, ABC Unit, School Nurse, SALT, Play Therapist, SNAP CYMRU, Housing Association, Education welfare officer and TAF were all present.

Child B's school achievements has increased and has they have been re integrated in to main stream classroom from the Nurture Group.

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PRAWF BUDD Y CYHOEDD PUBLIC INTEREST TEST

To consider options for the re-tendering of contracts when the current contracts end (Social Services Matter)

<p>Paragraff 13, Atodlen 12A Deddf Llywodraeth Leol 1972</p> <p>Paragraph 13, Schedule 12A Local Government Act 1972</p>	
<p>Y PRAWF – THE TEST</p>	
<p>Mae yna fudd y cyhoedd wrth ddatgelu oherwydd / There is a public interest in disclosure as:-</p> <p>bydd y cyhoedd yn elwa ar dryloywder mewn perthynas â materion dan gontract sy'n ymwneud â darpariaeth gwasanaethau cymdeithasol</p> <p>the public will benefit from transparency in relation to contracted matters involving social services provision</p>	<p>Y budd y cyhoedd with beidio datgelu yw / The public interest in not disclosing is:-</p> <p>oherwydd bod yr adroddiad yn cynnwys gwybodaeth sy'n debygol o ddatgelu hunaniaeth grŵp o unigolion gan mai dim ond canran fach o boblogaeth Ynys Môn yw'r bobl yr effeithir arnynt gan y darpariaeth a drafodwyd yn yr adroddiad sylweddol ac felly byddant yn hysbys yn eu cymunedau</p> <p>because the report includes information which is likely to reveal the identity of a group of individuals as the people affected by the provision discussed in the substantive report form only a small percentage of the population of Ynys Môn and therefore will be known in their communities.</p>

Argymhelliad - Mae budd y cyhoedd wrth gadw'r eithriad o bwys mwy na budd y cyhoedd wrth ddatgelu'r wybodaeth.

Recommendation - The public interest in maintaining the exemption outweighs the public interest in disclosing the information.

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PRAWF BUDD Y CYHOEDD

PUBLIC INTEREST TEST

Cynllun Tai Cyngor newydd yn Rhosybol

Rhosybol New Council Housing Scheme

Paragraff(au)
Leol 1972
Paragraph(s) 14
Act 1972

Atodlen 12A Deddf Llywodraeth
Schedule 12A Local Government

Nid yw Paragraff(au) i gael eu cyhoeddi'n unol â pharagraffau 12, 13 & 14 rhan 1 Atodlen 12A Deddf Llywodraeth Leol 1972 / Paragraph(s) Not for publication by reason of paragraph 12,13 & 14 of part 1 of Schedule 12A of the Local Government Act 1972:

12. Gwybodaeth ynghylch unigolyn penodol / Information relating to a particular individual

Prawf Budd y Cyhoedd yn berthnasol (gweler isod) / Public Interest Test applies (see below)

13. Gwybodaeth sy'n debygol o ddatgelu pwy yw unigolyn / Information which is likely to reveal the identity of an individual

Prawf Budd y Cyhoedd yn berthnasol (gweler isod) / Public Interest Test applies (see below)

14. Gwybodaeth sy'n ymwneud â materion ariannol neu fusnes unrhyw berson penodol (gan gynnwys yr awdurdod sy'n dal y wybodaeth) / Information relating to the financial or business affairs of any particular person (including the authority holding that information)

Nid yw gwybodaeth sydd dan baragraff 14 yn wybodaeth eithriedig dan y paragraff hwnnw os oes angen ei chofrestru dan:- / Information falling within paragraph 14 is not exempt information by virtue of that paragraph if it is required to be registered under:-

Deddf Cwmnïau 1985 / the Companies Act 1985 Deddf Cymdeithasau Llesiant 1974 / the Friendly Societies Act 1974 Deddf Cymdeithasau Llesiant 1992 / the Friendly Societies Act

1992 **Deddfau Cymdeithasau Diwydiannol a Darbodus 1965 i 1978** / the Industrial and Provident Societies Acts 1965 to 1978 **Deddf Cymdeithasau Adeiladu 1986** / the Building Societies Act 1986; **neu / or Deddf Elusennau 1993** / the Charities Act 1993
Prawf Budd y Cyhoedd yn berthnasol (gweler isod) / Public Interest Test applies (see below)

Y PRAWF – THE TEST

Mae yna fudd y cyhoedd wrth ddatgelu oherwydd / There is a public interest in disclosure as:-

Mae'r adroddiad hwn yn cynnwys manylion am faterion ariannol gyda busnes penodol i adeiladu tai cyngor newydd. Wrth ddatgelu gwerth ariannol contract posibl rhwng y Cyngor a chwmni adeiladu lleol i adeiladu nifer penodol o dai, mi fyddai'r cyhoedd a'r datblygwr yn gweld faint mae'r Cyngor yn fodlon talu am dai cyngor newydd cyn bod cytundeb pris wedi ei gytuno'n derfynol.

This report contains details regarding financial matters with a specific business for building new council houses. By disclosing the financial value of the possible contract between the Council and the local building company for building a specific number of houses, the public and developers would see how much the Council is willing to pay for new Council houses before the price has been finally agreed.

Y budd y cyhoedd with beidio datgelu yw / The public interest in not disclosing is:-

Mae'r adroddiad hwn yn cynnwys manylion am faterion ariannol gyda busnes penodol i adeiladu tai cyngor newydd. Wrth ddatgelu gwerth ariannol contract posibl rhwng y Cyngor a chwmni adeiladu lleol i adeiladu nifer penodol o dai, mai'n bosibl y byddai'n gallu i negydu contractau gyda contractwyr eraill yn y dyfodol yn anoddach.

Byddai cyhoeddi'r wybodaeth yn gosod cynsail o ran faint mae'r cyngor yn fodlon dalu am waith adeiladu.

This report contains details regarding financial matters with a specific business for building new council houses. By disclosing the financial value of the possible contract between the Council and the local building company for building a specific number of houses, it is possible that the ability to negotiate contracts with other contractors would be more difficult in future.

Publishing this information would set a precedent as regards how much the Council is willing to pay for building work.

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